ADVICE sig det videre

MOVE CONGRESS 2013

INTERNATIONAL SOCIAL MEDIA - ORGANISING FOR IMPACT

Jacob Holst Mouritzen

WHO AM I?





POLITIKEN

den levende avis



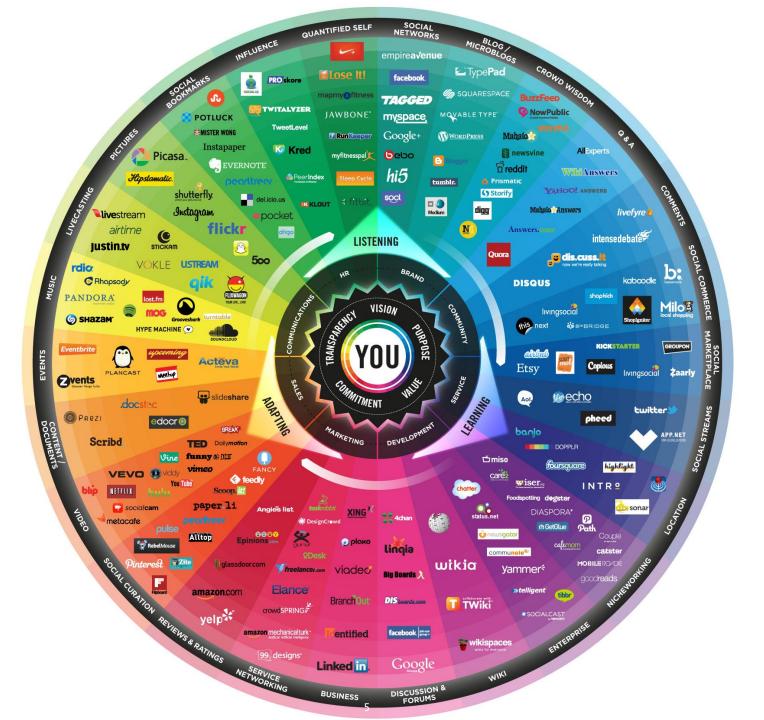






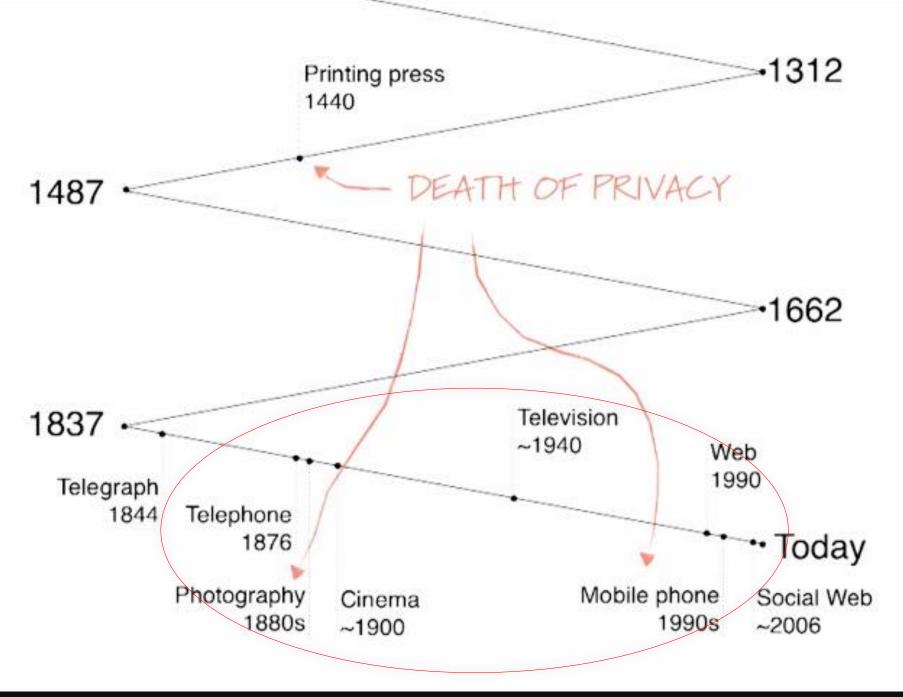


WHY AM I HERE TODAY?



SOCIAL MEDIA IS NOT ABOUT TECHNOLOGY

IT'S ABOUT COMMUNICATING WITH PEOPLE







WE ARE ALL MASS MEDIA PLATFORMS



KLOUT. FOR BUSINESS



CONTENT IS KING

CONTENT IS QUEEN

RELEVANCE IS KING

Content directors Global community Content manager Local community Local community Local community managers managers managers ORGANISE FOR CONTENT

Why local community managers?

Culture and language

- PROS
- They can spot trends
- They speak the native language
- Can provide precise and relevant information
- Cultural understanding
- Authenticity
- CONS
- Hard to control
- **Expensive** to find and hire
- Very diverse communication

Create conversational calendars

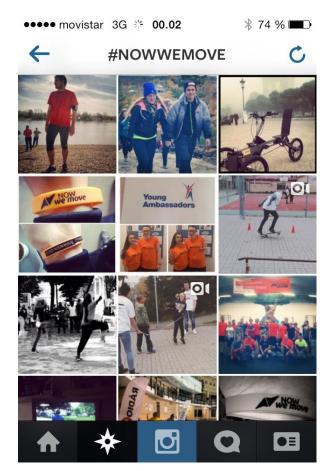
But leave openings to be flexible and agile

	Facebook	Instagram	LinkedIn	Twitter	Blog	PR-plan
Monday	Picture form Concert in Köln	Picture from backstage in Köln		Whatever we want		
Tuesday	Snippet from new single	Video with snippet of new single		Snippet		Press-release to media
Wednesday						
Thursday	Playing in Berlin tonight. Ticket-link: bit.ly/LukeTheDukeBe rlin	Still a few tickets. Find them at		Tickets for Berlin still on sale here		
Friday	Party-time! Thanks for an awesome show last night! Here's Lovesticks partymix for topiabt					
Saturday						
Sunday	Contest for Instagram	Drunk In The Morning Instagram contest				

Harvest content via listening

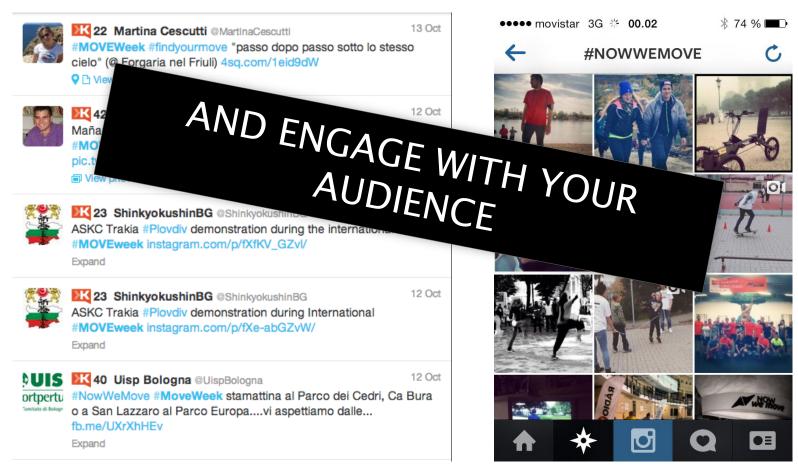
Use Instagram, Twitter and Googles native search to find content





Harvest content via listening

Use Instagram, Twitter and Googles native search to find content



MANAGE CONTENT WITH LISTS OR OTHER SOCIAL BOOKMARKING TOOLS

MANAGE CONTENT WITH LISTS OR OTHER SOCIAL BOOKMARKING TOOLS



Create individual profiles for each country

BUT NOT ON FACEBOOK

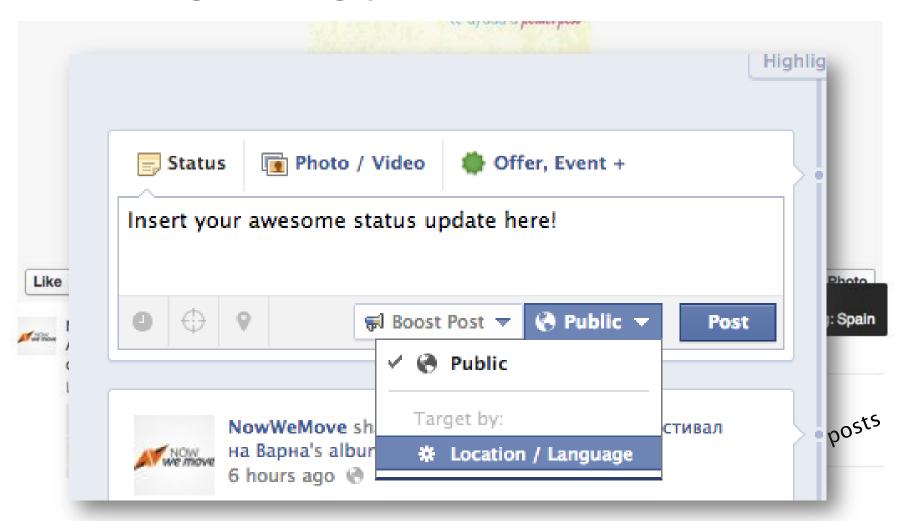
Global page on Facebook

Without a large advertising spend



Global page on Facebook

Without a large advertising spend



Ask not what your community can do for you

But what you can do for your community



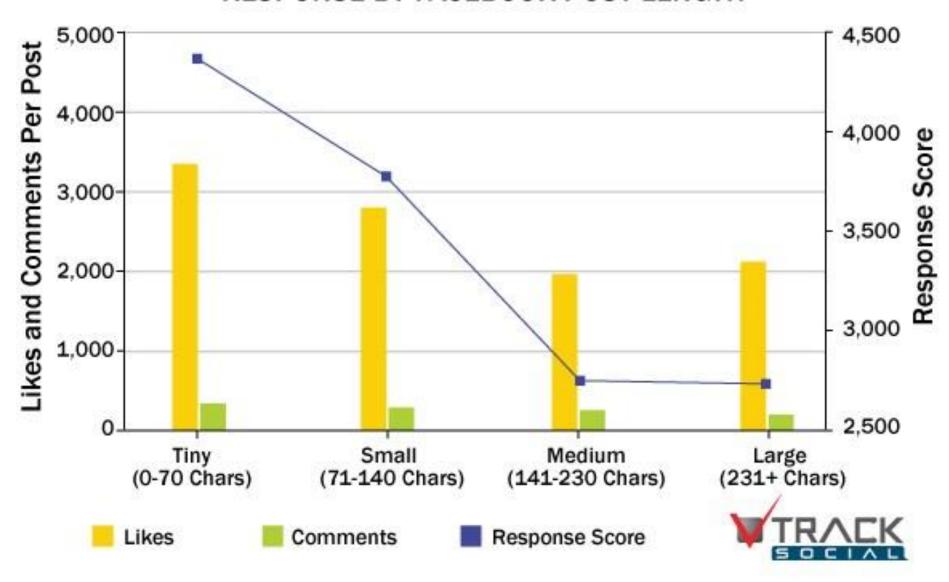
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Say it in 6 seconds and 140 characters

RESPONSE BY FACEBOOK POST LENGTH



In brief

Organize for impact

- Set up a staff of editors with ONE chief editor
- Communicate locally with relevant and good content in the native language
- Empower your user base to co-create with you. Give them a sense of ownership and you will blossom.
- Organise for content gathering in order to minimise your time spent.
- ▶ Be engaging with your audience. Not only in updates, but in the comments and on the wall as well
- ▶ Have fun! Social media should be awesome to do. Not a boring task