

EHFA L4 STANDARDS & COMPETENCIES FRAMEWORK

This document describes the EHFA Competence Framework and contains the essential Competences, associated to Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Personal Trainer in the European Health and Fitness Industry at the EQF-Fitness Level 4, where EQF 3 Fitness Instructor knowledge is a pre-requisite. These Competence Framework, the Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

The Units in the document, based in the core knowledge established, are broken down in to competencies, skills and range. This document should be read in conjunction with the **EHFA European Level 4 Knowledge Requirements** which describe the knowledge which underpin the skills of the Personal Trainer.

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Section 1: the Role of the PT

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Follow a Professionalism and Ethics Code of Practice	Demonstrate responsibility and professional duty of care to clients	 Client Safety and wellbeing Legal responsibilities Compliance with National Health and Safety policies Ethics and professional conduct 	1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines (EHFA/EREPs Code)
Provide interactive communication with club members	Demonstrate proper communication skills and customer care orientation	 Basic procedures to introduce him/herself to new clients. General rules for customer care Basic principles of customer care to include perceived benefits Methods and practices, which contribute to effective customer care Skills of effective customer care: <i>Communication, Body language, Negotiation</i> 	1.2. Presentation 1.3. Communication
Enthuse and motivate clients to develop and maintain their fitness	Capability to develop rapport in order to motivate individuals to begin, adhere and /or return to exercise early	 Building rapport Motivational Interviewing & Strategies Most important and effective behavioural strategies to enhance exercise and health behaviour change Different stages of change of the transtheoretical model, being able to use basic strategies for different stages. Examples of extrinsic and intrinsic reinforcement. Relapse prevention. 	1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform client of the benefits of a healthy lifestyle	a. Educate client on the components of a healthy lifestyle and the health implications for each component	 Nutrition Smoking Alcohol Relaxation Stress management Physical activity outside the gym Active lifestyle Posture Effects on health and wellbeing 	1.4. Health Promotion
	b. Provide client with accurate information about recommended amount of physical activity required to achieve health benefits	 Recommended guidelines from appropriate National or International authorities Professional Associations Industry standards 	1.4. Health Promotion



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	a. Collect, record and analyse accurate information about the facility and the participant	 The facility Size Access, Equipment The participant Fitness level Skill level Health history Aims of the participant 	1.5. Plan and Deliver Personal Training
	b. Set aims and objectives for the session in line with the needs of the client and the overall programme	 Exercise goals Components of fitness Client needs Category of client Stage of fitness Beginner Intermediate Advanced Injury and medical status Experienced/ inexperienced 	1.5. Plan and Deliver Personal Training
	c. Design the exercise session	 Session type Gym based Studio based Water based Sports hall Outdoors Client's home or other confined space 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	d. Select modes of exercise within sessions	 Gym-based Resistance Training Resistance machines Free weights Cardio Vascular Circuit training Body conditioning Stretch conditioning Water based (shallow water; aqua circuit; transitional / deep water) Home based or confined space (body weight or use of safe improvisation) Outdoor based (body weight or use of safe improvisation) 	1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming
	e. Select activities and exercises for the session	 Appropriate to phase and goals of the Session Appropriate to abilities of client Assisted activities Functional activities Assisted modification Proprioceptive training Planned activities Unplanned activities 	1.5. Plan and Deliver Personal Training
	f. Apply principles of training	 Cardiovascular endurance Muscular strength (Hypertrophy, endurance) Flexibility Body composition Posture & Core stability 	1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	g. Plan timings and sequences for the session	 Effective balance of instruction activity discussion 	1.5. Plan and Deliver Personal Training
	h. Ensure access to appropriate resources	FacilityEquipment	1.5. Plan and Deliver Personal Training
	i. Prepare equipment and facilities for the session ensuring compliance with industry and national guidelines for normal operating procedures	 Select appropriate equipment Check equipment in good working order Ensure sufficient space and appropriate layout for safe exercise Ensure appropriate temperature and ventilation 	1.5. Plan and Deliver Personal Training
	j. Assess and minimise risks before the session	 Facility Equipment Activities Participants emergency procedures 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	a. Utilise appropriate teaching methods and skills	Communication Verbal – clear concise specific Using understandable terminology Non verbal – demonstration Individual management skills Creativity and improvisation 	7.2. Exercise Planning & Programming
	b. Observe and monitor participant in the session	 Safety Intensity Discomfort Technique 	1.5. Plan and Deliver Personal Training
	c. Assess participant performance	Identify errorsClient feedback	1.5. Plan and Deliver Personal Training
	d. Correct and improve participant performance	 Correct technique Provide instructing points Feedback Encouragement Reinforcement 	1.5. Plan and Deliver Personal Training
	e. Utilise the principle of reinforcement		1.5. Plan and Deliver Personal Training
	f. Ensure explanations and demonstrations are technically correct, observable, relevant, safe and appropriate to the participants	 Range of alternative exercises How to break exercise movements down into their components How to develop clients co-ordination Trainer technique & position Appropriate to category participant 	7.2. Exercise Planning & Programming 1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	g. Adapt activities during the session	due to Clients needs and abilities Equipment & Facility Weather 	1.5. Plan and Deliver Personal Training
	h. Ensure participant carry out activities in a safe manner	 Technically correct Safe and effective alignment of exercises Appropriate to client needs and abilities 	1.5. Plan and Deliver Personal Training
	i. Ensure all phases of the session plan are delivered safely and effectively within time constraints	Time management	1.5. Plan and Deliver Personal Training
	j. Ensure participant's understanding of explanations and instructions	Give opportunity for feedback	1.5. Plan and Deliver Personal Training
	k. Use of motivational strategies		1.5. Plan and Deliver Personal Training
	I. Make best use of the environment in which client is exercising	 Gym Studio/Sports hall Outdoors Client's home or other confined space 	1.5. Plan and Deliver Personal Training
	m. Follow the relevant guidelines for hands-on-contact with clients	Code of EthicsHealth and Safety guidelines	7.2. Exercise Planning & Programming



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	n. Utilise a range of advanced training techniques with your client	 Advanced resistance training systems Advanced cardiovascular training systems Others 	7.2. Exercise Planning & Programming
	p. End the session, including the use of cool down activities that are safe and effective for the participants	 Using cool down activities appropriate to the session Give participant opportunity to ask questions and provide feedback Provide feedback to participant on performance and future sessions 	1.5. Plan and Deliver Personal Training
Evaluate the session and personal performance	a. Evaluate the session	against Session aims, goals activities Participant performance Own performance Own performance Preparation Delivery Health and Safety 	1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming
	b. Amend and improve future session plans and own performance based on evaluation and feedback	 Record changes using appropriate format and systems Identify strategies to improve performance Review progress on an ongoing basis 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Review and modify the programme on a sessional basis as appropriate to client progress	a. Obtain feedback from client on progress with the programme following initial induction to the programme	 Varied techniques to obtain feedback Instructor observation of client performance Frequent reviews to determine Client perception of personal progress Client satisfaction with programme 	1.5. Plan and Deliver Personal Training
	b. Modify programme according to client progress following initial induction to the programme	 According to: Individual activities Exercise intensity Client goals Changes in circumstances Incorporating Principles of training Knowledge of health Related components of fitness Knowledge of exercise anatomy, physiology and biomechanics Record modifications 	1.5. Plan and Deliver Personal Training
	c. Give feedback to client based on review	 Timely Positive Relevant to goals • 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Monitor, evaluate and adjust programmes for individuals and groups	a. Undertake regular assessments to monitor client progress and achievement of goals	 Category of client Individual or group assessment Stage of fitness Components of fitness Appropriate to activity and programme Lifestyle Fitness levels Adherence Satisfaction 	1.5. Plan and Deliver Personal Training
	b. Review client goals based on results	 Long term and short term goals Category of client Individual or group Stage of fitness Client needs, abilities, lifestyle and preferences 	1.5. Plan and Deliver Personal Training
	c. Revise programme based on results and revised goals	 Components of fitness Stage of fitness Client needs, abilities and lifestyle Exercise preferences Available resources, services, time 	1.5. Plan and Deliver Personal Training
	d. Maintain contact with clients between sessions and maintain their motivation	 Phone calls Emails Meetings 	1.5. Plan and Deliver Personal Training



Section 2: Functional Anatomy

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science (as identified at the Knowledge doc) to the design of the programme	a. Apply the knowledge of the musculoskeletal system to programme design	 Musculo-skeletal structure Components Muscles, bones, joints, ligaments and tendons Function Types: Muscles, bones and joints Locations Action Directional and anatomical terminology Muscle physiology Structure Contraction Muscle Groups Postural abnormalities Physiological adaptations to exercise Measuring exercise response Exercise risks 	2.1. Functional Kinesiology/Biomechanics 2.2. Muscles
	b. Apply the knowledge of the biomechanical concepts as they relate to movement and exercise to programme design	 Biomechanical concepts Centre of gravity Stability, Momentum, Inertia Alignment Levers Torque, Base of support 	2.1. Functional Kinesiology/Biomechanics 2.2. Muscles



 Balance Resistance training equipment Resistance Force Axis Variable resistance Exercise intensity Exercise safety and contraindications

Section 3: Physiology

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science (as identified at the Knowledge doc) to the design of the programme	Apply the knowledge of related physiological concepts to programme design	 Nervous and Endocrine System Overtraining Effects of various environmental conditions on exercise response Temperature Altitude Pollution Effects of various individual factors on exercise response Hydration Performance enhancing substances Alcohol, smoking and recreational drugs Gender Age Genetic factors Body type Pregnancy 	3.1. Energy Systems 3.3. Nervous & Endocrine System



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science to the design of the programme	c. Apply the knowledge of the cardio-respiratory system and energy systems to programme design	 Structure and function of the cardio-respiratory system Cardiac cycle Transport and gaseous exchange Aerobic and anaerobic systems Processes, function and metabolic products Heart rate response to exercise Long term and short term Measurement of heart rate response Oxygen demands of different activities Physiological adaptations to exercise 	3.2. Cardiorespiratory System



Section 4: Nutrition

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform clients of benefits of a healthy lifestyle	Provide participants with accurate information on principles of nutrition and weight management	 Dietary role of and common dietary sources. Balance between saturated and unsaturated fatty acid and effects on health. Right intake of essential fatty acids and effects on health. Role of vitamins and minerals Role and desirable levels of total cholesterol, HDLs and LDLs Examples of the four basic food groups, vitamins and minerals. Components of the energy balance Methods to estimate calories requirements Healthy eating patterns; Dietary intake influences on health; Lifestyle advice, to include use of tobacco, alcohol, caffeine (current government guidelines); Energy needs for different activities/sports/fitness plans; Role of carbohydrate, fat and protein as fuels for aerobic and anaerobic exercise; Safe and effective advices about eating pattern for weight (fat) loss/gain; energy balance; appropriate 'weight' loss goals; Appropriate referral/advice organisations Analysis of current weight-loss fads and popular diets 	Section 4: Nutrition



Section 5: Psycho-social aspects of health & fitness

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Identify participants incentives and barriers to participate in exercise	a. Recognise factors that encourage clients to participate in exercise and barriers to exercise	 Theoretical models Influencing factors Category of client Stage of fitness Personal Programme Environmental Social 	Section 5: Psycho-social aspects of health & fitness
Develop and apply strategies to motivate participants to join and adhere to an exercise programme	a. Define own role as a personal trainer and client role and responsibilities with client and those of other staff and professionals involved in the programme	 Codes of practice, ethics etc Client understanding of own responsibilities Client understanding of instructor's role and limitations in providing assistance Developing client instructor relationship Progressing and adapting relationship according to needs of clients Level of assistance Instructor personal qualities 	Section 5: Psycho-social aspects of health & fitness 1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines 1.3. Communication
	b. Integrate appropriate motivational strategies to encourage long term adherence to the programme and to positive lifestyle practices	 Motivational theories Arousal theories Behavioural Modification techniques Stages of Change Precontemplation Contemplation Preparation Action Maintenance Needs of different category of client 	Section 5: Psycho-social aspects of health & fitness 1.3. Communication



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d. Provide participants with accurate information on stress management	 Stress management techniques Exercise Different modes Progressive relaxation Autogenic training Meditation 	Section 5: Psycho-social aspects of health & fitness 1.3. Communication
c. Match instructor qualities to client needs	 Instructor – Participant relationship Task oriented instructional style 	1.3. Communication
	 Experienced or inexperienced Active or inactive Stages of fitness Individual differences Utilising techniques Goal Setting Cost benefit analysis Rewards Focusing Support systems Contingency plan or alternative activities Recycle plan for relapsers Lifestyle changes Self recognition of own barriers 	



Section 6: Health & Fitness Assessment: Collecting and Analysing Information

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate the principles of training	a. Apply the knowledge of principles of training and components of health related fitness to the design of an individual programme to meet client's abilities, needs, lifestyle and exercise preferences.	 Principles of Training Frequency, intensity, time, type Overload, progression, adaptation, recovery, specificity, reversibility Session phases Resources Scheduling Programme types Exercise modes to suit client needs, fitness levels abilities, likes, available time and available resources Incorporating the development of Cardiovascular fitness Muscular strength Muscular endurance Flexibility Body composition Determining and varying modality and intensity of exercise Develop integrated activity plan and Identify resources & aligning training 	6.1. Components of Fitness



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	a. Identify the information which is to be collected	 Client personal goals and expectations Lifestyle Medical, health and exercise history Attitude and motivation Exercise preferences Barriers to exercise Stage of change/ readiness Level of fitness 	6.2. Collecting and Analysing Information
	b. Educate client on purpose of client appraisal	 Health and Fitness status Referral Safety Programme design Goals Measure progress 	1.3. Communication
	c. Advise client of correct procedures, protocols and risks prior to commencing physical assessment	 Assessment protocols Health concerns Risks Safety Dress 	6.2. Collecting and Analysing Information
	d. Obtain Informed consent	 Source and administer standard approved informed consent documents Design basic informed consent documents 	6.2. Collecting and Analysing Information
	e. Conduct pre- fitness assessment screening to assess if client referral is recommended	Basic Guidelines for referral	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	f. Seek and receive information from other health and medical professionals concerning the client when required	 Doctor/medical Practitioner Physiotherapist Chiropractor Occupational Therapist Osteopath Podiatrist Nutritionist Sports Scientist 	6.2. Collecting and Analysing Information
	g. Collect information about the client using approved methods and techniques	 Interview Observation Design health and physical activity appraisals Administer health and physical activity appraisals/ questionnaire Studying written information eg. PAR-Q Questionnaire Documentation from other health care professionals Fitness assessment Flexibility Strength Local Muscular endurance Aerobic capacity Body composition Posture 	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	h. Select assessments appropriate to the category of client	 Experienced or inexperienced Stage of fitness Beginner Intermediate Advanced Medical and injury status 	6.2. Collecting and Analysing Information
	i Select assessments appropriate to the Assessment conditions	 With/without equipment Individual versus group assessment Factors affecting assessment validity, reliability and objectivity Surface Temperature and weather conditions Personnel conducting assessment Health and personal status of the client 	6.2. Collecting and Analysing Information
	j. Conduct basic postural analysis on client	StaticDynamic	6.2. Collecting and Analysing Information
	k. Supervise client physical assessment in a safe and effective manner	 Monitor Technique Intensity Safety Correct and reinforce Reassure and relax Assessment protocols 	6.2. Collecting and Analysing Information 1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	I. Demonstrate effective communication and interpersonal skills when greeting client and during the collection of information	 Courtesy Interview technique Use open, closed and probing questions Listening and Motivate the client Sensitivity Discretion Empathise with the client Gain the confidence of the client Non-judgemental manner Build up a rapport with the client Respect the individuality of the client Self-evaluation 	6.2. Collecting and Analysing Information 1.3. Communication
Record information	a. Record information in an effective manner	 Accuracy Interview data Questionnaire results Fitness assessment results 	6.2. Collecting and Analysing Information
	b. Apply basic IT /admin skills to filing and maintaining records	 Accuracy Facilitate analysis Maintain clients confidentiality In a standard format to be used and understood by other professionals In language understood by other professionals Use of different IT packages Filing systems 	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Analyse information and determine risk factors	a. Interpret all recorded data using accepted criteria	 All data gathered Using standard criteria Norms 	6.2. Collecting and Analysing Information
	b. Prioritise key needs and responses	 According to client health status According to client fitness status According to clients expectations 	6.2. Collecting and Analysing Information
	c. Identify and prioritise risk factors	 Medical, physical and psychological Injury status Fitness levels Factors that might affect clients ability to participate in programme 	6.2. Collecting and Analysing Information
	d. Review and confirm data with client	 Clarify data Utilising communication and Interpersonal Skills 	1.3. Communication
	e. Develop a summary profile of client to assist in the design of a programme to meet clients needs	Collate and categorise data	6.2. Collecting and Analysing Information
Inform client of analysis and discuss and agree the outcomes	a. Present results to client in an effective manner	 Language and terms understood by client Simplify technical information Communication and Interpersonal Skills 	1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform client of analysis and discuss and agree the outcomes	b. Discuss the results	 In relation to Standard norms Client lifestyle practices Potential implications 	1.3. Communication
	c. Educate clients on the benefits of a fitness programme and positive lifestyle practices	 Physical, mental, social and health In relation to current client practices and status Positive lifestyle practices Behaviour practices Respond to client's queries 	1.3. Communication
Identify factors and where necessary refer the client to a more appropriate professional	a. Understand and apply guidelines for referral	Industry guidelinesFacility guidelinesNational guidelines	6.2. Collecting and Analysing Information
	b. Refer client to appropriate professional	Standard Criteria for referralProfessionals for Referral	6.2. Collecting and Analysing Information



Section 7: Training Adaptation & Exercise Planning & Programming

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate the Science related	Apply the knowledge of the	 Principles of adaptation. The continuum in neuromuscular adaptation Muscular strength & endurance Increased endurance capacity Repetition ranges for strength, power, endurance and muscle hypertrophy Range of heart rate training zones Interval, fartlek principles and practical application Principles of training Effects of health related physical activities Principles of periodized training programmes Use of short, medium and long-term goals. (micro, meso and macro-cycles) Use of volume vs intensity through the periodization stages Methods for range of motion (flexibility) training. Current recognized International guidelines. Importance of adequate rest phases between training loads Signs and symptoms of overtraining Principles FITT for health and skill related components of fitness. 	7.1. Training Adaptation
to the training process to the	training adaptations to		7.2. Exercise Planning &
program design	programme design		Programming

EHFA EQF 4 Level Knowledge

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SETTING THE STANDARDS FOR THE EUROPEAN HEALTH AND FITNESS SECTOR

EHFA EQF Level 4 Skills and Underpinning Knowledge for Personal Trainers of the EHFA Learning Outcomes Framework



Lifelong Learning Programme

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Personal Trainer

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These Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

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Notes:

- Health and safety issues are integrated in other units.
- It is assumed that the Advanced Instructor (Level 4 EQF, Personal Trainer) will have acquired all knowledge required to work as a Basic Instructor as identified in the EHFA Basic Instructor Guide (Level 3 EQF, Fitness Instructor).

EHFA EQF 4 Level Knowledge



Introductory information

What is the EQF and what are its benefits?

The **European Qualifications Framework** (EQF) is a common European reference system which will link different countries' national qualifications systems and frameworks together. In practice, it will function as a translation device making qualifications more readable. This will help learners and workers wishing to move between countries or change jobs or move between educational institutions at home.

Why does the EQF use learning outcomes?

The EQF uses 8 reference levels based on learning outcomes (defined in terms of knowledge, skills and competences). The EQF shifts the focus from input (lengths of a learning experience, type of institution) to what a person holding a particular qualification actually knows and is able to do. Shifting the focus to learning outcomes:

- supports a better match between the needs of the labour market (for knowledge, skills and competences) and education and training provision
- facilitates the validation of non-formal and informal learning
- facilitates the transfer and use of qualifications across different countries and education and training systems.

It also recognizes that Europe's education systems are so diverse that comparisons based on inputs, say length of study, are impracticable.

What does level 4 means at EQF?

Level of the EQF	Knowledge is described as theoretical and/or factual.	Skills are described as cognitive (involving the use of logical, intuitive and creative thinking) and practical (involving manual dexterity and the use of methods, materials, tools and instruments).	Competence is described in terms of responsibility and autonomy.
The learning outcomes relevant to Level 4 are	Factual and theoretical knowledge in broad contexts within a field of work or study	A range of cognitive and practical skills required to generate solutions to specific problems in a field of work or study	Exercise self- management within the guidelines of work or study contexts that are usually predictable, but are subject to change. Supervise the routine work of others, taking some responsibility for the evaluation and improvement of work or study activities.



What does level 4 mean at Fitness QF?

EQF Level	Occupation	EHFA Standards	Target Audience
Level 4	Personal Trainer	EHFA Level 4	General Population

EQF Level 4

Skills and Underpinning Knowledge for Personal Trainers, part of the EHFA Instructor Learning Outcomes Framework

Occupational Title

Personal Trainer

Job purpose

Coach clients individually according to their fitness needs, through an agreed exercise/ physical activity plan and assist with behavioural change.

Occupational Description

A personal trainer's role includes designing, implementing and evaluating exercise/physical activity programmes for a range of individual clients by collecting and analyzing client information to ensure the effectiveness of personal exercise programmes. A personal trainer should also actively encourage potential clients/members to participate in and adhere to regular exercise/physical activity programmes, employing appropriate motivational strategies to achieve this.

Occupational Roles

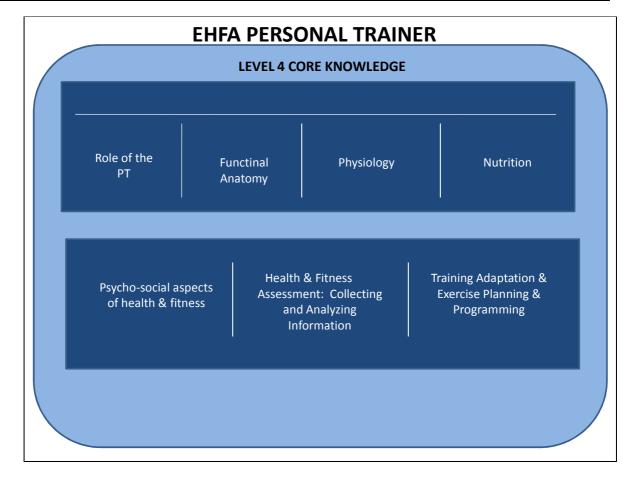
The personal trainer should be able to:

- 1. Collect information relating to individual clients
- 2. Carry out fitness assessments to establish client fitness and skill level
- 3. Analyze information relating to individual clients
- 4. Identify, agree and review short, medium and long term goals to ensure the effectiveness of exercise programmes
- 5. Provide a range of exercise programmes in accordance with the needs of the clients by applying principles of exercise programming
- 6. Make best use of the environment in which clients are exercising
- 7. Provide clients with accurate information on the principles of nutrition and weight management
- 8. Develop and applying strategies to motivate clients to join and adhere to an exercise programme



- 9. Deliver good customer service and be a positive role model at all times and keep up to date with industry developments
- 10. Promote healthy activities and related strategies for daily living to clients/members
- 11. Make the appropriate decisions relating to clients and their programmes/goals and, where required, refer the client to a more appropriate professional
- 12. Work within the parameters given at Level 3, recognizing the standards and professional limitations that this provides, referring to appropriate members of staff for guidance and support.

EHFA Level 4 Personal Trainer Knowledge Areas





Section 1: the Role of the PT

Section Overview

- Knowledge and understanding of the basic roles of the Exercise professional as a Personal Trainer.
- Knowledge and understanding of the principles that underpin personal training and how personal training differs from other types of physical activity/exercise instruction.

Section Headings

1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines

Learners should demonstrate knowledge and understanding of:

• The ethical requirements that are intrinsic to the Personal Trainer role as stated in the EHFA and EREPS code of ethical practice (for more information take level 3 or visit <u>www.ereps.eu</u>)

1.2. Presentation

Learners should demonstrate knowledge and understanding of:

- Basic procedures to introduce him/herself to new clients.
- General rules for customer care
- The basic principles of customer care to include perceived benefits
- The methods and practices, which contribute to effective customer care
- The skills of effective customer care: *Communication, Body language, Negotiation*

1.3. Communication

- The personal communication skills necessary to develop rapport in order to motivate individuals to begin exercise, adhere to exercise and return to exercise early.
- Building rapport:
 - The importance of connecting people : body language: posture eye contact, facial expression, vocal tonality (tempo, intensity, voice inflection)
 - Primacy effects: smiling, mimicking...
 - Using sensory communication (visual, auditory, kinesthetic pattern) to improve communication and orientation of the client.
 - The use of open-ended questioning, reflecting answering
- Motivational Interviewing:
 - Developing "importance", "confidence" and "readiness"
 - Dealing with resistance to change
 - Using open-ended question, reflecting answering, summarizing
 - Technique of decisional balance sheet



- Removing barriers, problem solving and enhancing benefits of practicing physical activity
- Motivational Strategies
 - The most important and effective behavioral strategies to enhance exercise and health behavior change (e.g. reinforcement, goal setting, social support, problem solving, reinforcement strategies, selfmonitoring, etc.)
 - Knowing about the different stages of change of the trans-theoretical model Prochaska and Di Clemente, being able to use basic strategies for different stages.
 - Using the sensory representational system (Visual, auditory, kinesthetic) to optimize an individual's training session
 - \circ Definition and practical examples of extrinsic and intrinsic reinforcement.
 - $\circ\,$ Relapse prevention: planning, problem solving, identifying and changing negative thinking.

1.4. Health Promotion

Learners should demonstrate knowledge and understanding of:

- The cardiovascular, muscular and flexibility related benefits of physical activity and the significance of these benefits in reducing risk of disease.
- Appropriate exercise activity required for health benefits and fitness benefits
- The barriers and motivators to exercise participation
- The exercise guidelines for health, well-being and physical fitness.
- The exercise continuum for different levels of physical activity to include relative benefits.
- The agencies involved in promoting activity for health in your country
- How to promote a healthy lifestyle
 Nutrition, other opportunities for physical activity in everyday life, smoking

1.5. Plan and Deliver Personal Training

- The principles that underpin personal training and how personal training differs from other types of physical activity instruction
- The difference between planning supervised and unsupervised activities and how to build these into a timetable of sessions
- The types of environment within which personal training may be delivered and how to make best use of these
- Specific health and safety issues about delivering personal training in an environment not designed for physical activity instruction
- How to improvise effective activities with the client according to the resources
 available
- The importance of maintaining frequent contact with the client, including between sessions
- The proactive role of the Personal trainer regarding the adaptation process in each individual especially at the beginning of the training programme.
- The importance of provide a proper dose response relationship according to the level of the individual



• The importance of regular and planned communication strategy regarding the training adaptation process.

Section 2: Functional Anatomy

2.1. Functional Kinesiology/Biomechanics

- The body's 3 anatomical axes and planes including the terms Frontal (Coronal), Sagittal and Transverse.
- The classification of joints in the human body (Fibrous, Cartilaginous and Synovial) focusing on their functional significance including examples of each type and sub-types of joint.
- The importance of ensuring that movement at all joints is kept in the correct planes throughout exercise performance for prevention of ligament strain and potential risk of injury (e.g. at shoulder joint, inappropriate biomechanics can place a strain on the rotator cuff muscles increasing risk of osteoligamentus injury).
- Stability and movement within each type of joint
- Classification of bones to include long, short, flat, irregular, sesamoid, relating structure to function
- Role of osteoblasts and osteoclasts, hormonal contribution in bone density.
- Bone density and its relation to resistance training activities
- Long & short term effects of exercise on bone to include osteoporosis
- Articulations and the joint movements possible. To include the following movement terms with examples: flexion, extension, hyper-extension, adduction, abduction, elevation, depression, protraction, retraction, lateral flexion, horizontal flexion and extension, plantar flexion, dorsi-flexion, internal and external rotation, circumduction, pronation, supination, eversion and inversion
- The main bones and their implications for vital functions and movements.
- The vertebral column: structure and function role of curves
- The importance of maintaining the correct degree of spinal curvature at the cervical, lumbar and thoracic vertebra regarding weight-bearing and biomechanical efficiency and for the transmission of stress, caused by impact, through the pelvic girdle, kinetic chain and muscle synergies
- Abnormal degrees of curvature in the spine (lordosis, kyphosis and scoliosis) and their importance to exercise safety and the design of appropriate activities
- The high risk of shoulder joint displacement and increased scapular stabilising role of the surrounding synergistic musculature and ligaments
- The potential for sprains and ligamentus damage increased by excessive non-functional movement during activities, such as running
- The main structural and physiological characteristics and functions of the osseous connective tissues to include the periosteum, ligaments (dense regular collagenous/elastic fibres), joint capsule (dense irregular, elastic, collagenous), fasciae
- The structure of ligaments and their tensile strength related to fiber direction and their sensitivity to shearing forces and tearing



- Biomechanical principles of movement to include 1^{st,} 2nd and 3rd class levers with examples. (e.g. calf raises for 2nd class lever and flexion of the elbow for 3rd class lever)
- Biomechanical implications of different centres of gravity in relation to posture and patterns of adiposity
- Open and closed chain kinetic movements with examples of each and a consideration of their advantages and disadvantages.

2.2. Muscles

- The 3 types of muscle in the human body (skeletal, smooth, cardiac)
- The gross anatomy and structure of a skeletal muscle and its connective tissue.
- The connective tissue of muscle merging into tendons composed of regular collagenous filaments
- Muscle shape and fiber arrangement including directional forces and line of pull (uni-pennate, bi-pennate, multi-pennate)
- The role of proprioceptors of tendons.
- The interaction between the contractile filaments of muscle (actine and myosine)
- The role of a motor unit (i.e the nerve and the muscle fibers which it innervates) in providing an 'action potential' to create fine or course muscle control
- The structural features and characteristics of Type 1 (slow twitch) and Type 2A (fast twitch/intermediate) and Type 2B fibers and the implications of exercise intensity on the recruitment sequence of different motor unit types
- The different types of muscular contractions (concentric, eccentric, isometric, isotonic and isokinetic)
- The effect of each type of muscular contraction on training adaptations and the way muscles can be influenced by different training modalities (e.g. body position in relation to gravity, aqua workouts and partner work)
- The likely relationship between delayed onset of muscular soreness (D.O.M.S.) and both eccentric, concentric and isometric muscle work
- The major muscles of the body defining their starting points in terms of the bones they originate from (though in most cases NOT the exact anatomical part of the bone), the joints that they cross and the bones that they insert onto (finishing point)
- The joint actions as a result of muscular action.
- A range of actions and activities, the agonists, antagonists, main synergists and fixators
- The functional role of abdominal muscles in synergy with other muscles on the trunk, rib cage, pelvis and vertebral column.
- Role of muscles like gluteus and latissimus dorsi and thoraco-lumbar fasciae
- The importance of correct involvement of the hip flexor muscle, Iliopsoas in core stability training
- Role play by hip flexors muscles iliopsoas complex and pelvic floor in core training
- Short and long term effects of exercise on muscles.



Section 3: Physiology

3.1. Energy Systems

Learners should demonstrate knowledge and understanding of:

- The 3 energy systems used for the production of ATP in working muscle the alactic anaerobic phospho-creatine (PC) system, the anaerobic lactate system and the aerobic system.
- The effect of the type of exercise, intensity, duration, fitness levels, nutritional level on the 3 energy systems.
- The way to use the 3 energy systems in correlation to the goal of the client
- The way to use acute variables during training to create the different energy system.
- The terms aerobic and anaerobic threshold
- Effects of interval training and EPOC effects on the metabolism.
- The ability of the body to burn fat throughout a range of intensities (not just low intensity) e.g. if the aerobic threshold is raised you can utilize fat more effectively at higher intensities
- The relationship between METs and kilo calories and the prediction of calorie expenditure based on body weight, exercise MET level and duration with examples of different activities and their MET values
- The methods of monitoring exercise intensity to Include; RPE 6 to 20 or 0 to 10 talk test, heart rate monitoring, (age related and Karvonen) the benefits and limitations of each method
- The use and amounts of energy nutrients at different intensities

3.2. Cardiorespiratory System

- The anatomy of the heart to include the names and location of the heart valves, muscular component and flow of blood through the heart
- The cardiac cycle and the terms stroke volume (amount of blood pumped per beat) and cardiac output (amount of blood pumped per minute = stroke volume x beats per minute)
- The structure, function and characteristics of arteries, arterioles, veins, venules and capillaries
- The effect of physical activity on cardiovascular system
- Understanding the effect of medication for the cardiovascular system and their impact on training.
- The respiratory system: description and function.
- The relationship between the cardiovascular system and respiratory system and how regular physical activity impacts them
- The passage of inhaled air from the atmosphere to cellular level and back to.
- Healthy lifestyle choices and their positive affect on cardio respiratory tissues, e.g. the effects of smoking or alcohol consumption
- Short and long term effects of exercise on the cardiorespiratory system to include short term – increase in heart rate, increase in breathing rate, effects of building up of CO2 in bloodstream. Long term effects including increase in stroke volume, lower resting heart rate, reduced risk of heart disease,



reduction of high blood pressure, improved blood cholesterol, reduction of body fat and increased every day function etc.

• Coronary Heart Disease and risk factors that can manipulate it such as smoking, high blood pressure, high blood cholesterol, physical inactivity, diabetes mellitus, family history, age, stress, obesity.

3.3. Nervous & Endocrine System

Learners should demonstrate knowledge and understanding of:

- The main responsibilities of the nervous system to include: Sensory Input – monitoring events in and outside the body Interpretation – analysing data
 - Motor Output response to incoming data
- The two parts of the nervous system the Central Nervous System (CNS) incorporating the brain and spinal cord and the Peripheral Nervous System (PNS) consisting of all nerves extending from the spinal cord, to include:
- The role of the CNS in receiving input from the sense organs and receptors about the state of both the external and internal environment, collating all of the information and sending out messages via the motor neurons of the PNS to effectors (muscles and glands)
- The PNS and its divisions into Somatic and Autonomic branches
- The Somatic branch terminating at the neuromuscular junction controlling movement under voluntary control
- The role of the Autonomic Nervous System in controlling cardiac and smooth muscle, the endocrine glands that secrete hormones and other organs, thereby regulating their activity
- The two opposing branches (to include the neurotransmitters and receptors) and their roles e.g. Sympathetic nerves speed up responses (e.g. heart rate) and mobilise energy stores to get us ready for action. Parasympathetic nerves slow things down and are more active during periods of calm and relaxation
- Regular activity for the nervous system which enhanced hard wire neuromuscular connections and improves all of the features of motor fitness such as reaction times, balance, spatial awareness and coordination etc.
- Description of hormonal response to exercise and their catabolic and anabolic role.
- Link between type of exercise intensity and hormonal reaction for specific goals like weight loss program, muscle building and wellness program.
- Role of of cortisol and side effects of too high production.

Section 4: Nutrition

- The dietary role and common dietary sources for each of the six main nutrients (carbohydrate, fat, protein, vitamins, minerals, water).
- Balance between saturated and unsaturated fatty acid and effects on health.
- The importance of right intake of essential fatty acids (Omega 3 and 6) and their effects on health.
- The role of vitamins and minerals in cells metabolic process



- The role and desirable levels of total cholesterol, HDLs and LDLs in the body, including the total cholesterol/HDL ratio.
- Examples of food items in each of the four basic food groups;
- Examples of food items for vitamins and minerals intake.
- The components of the energy balance basal metabolic rate, thermic effect of food, physical activity level)
- Methods to estimate calories requirements
- How to develop a healthy, balanced way of eating;
- Healthy eating patterns;
- How dietary intake influences health; how lack of micronutrients (vitamins and minerals) influences health.
- Lifestyle advice, to include use of tobacco, alcohol, caffeine (current government guidelines);
- How some medical conditions (e.g. CHD, diabetes mellitus, obesity, ostheoporosis) may be impacted by nutrition (general advice).
- Energy needs for different activities/sports/fitness plans;
- The role of carbohydrate, fat and protein as fuels for aerobic and anaerobic exercise;
- Safe and effective advices about eating pattern for weight (fat) loss/gain; energy balance; appropriate 'weight' loss goals;
- Appropriate referral/advice organisations
- Analysis of current weight-loss fads and popular diets

Section 5: Psycho-social aspects of health & fitness

- The different underlying motives for goal setting (internal & external motivation)
- The psychological aspects of health and fitness, which are influential to health and fitness behavior change (e.g. behavior modification, reinforcement, goal setting, social support and peer pressure etc.).
- The application of basic cognitive-behavioral intervention such as shaping, goal setting, motivation, cueing, problem solving, reinforcement strategies, and self-monitoring.
- Motives and barriers, perceived and actual to participation in physical activity (e.g. relapse prevention model, self liberation, social liberation, etc.)
- Appropriate models for change such as the 'Prochaska & DiClemente' models and the characteristics of an individual at each stage and the appropriate interventions/strategies at each stage (e.g. decisional balance, self efficacy, fitness testing, stimulus control, reinforcement management & counter conditioning etc.).
- The selection of an appropriate behavioral goal and the suggested method to evaluate goal achievement for each stage of change.
- Signs and symptoms of stress, the effects of stress on health and strategies for dealing with stress. (please refer to level 3)

EHFA EQF 4 Level Knowledge

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Section 6: Health & Fitness Assessment: Collecting and Analysing Information

6.1. Components of Fitness

Learners should demonstrate knowledge and understanding of:

- The 3 different somatotypes (endomorphic, ectomorphic and mesomorphic) focusing on the implications of each body type for exercise capacity and ability to alter body shape.
- Anatomical and hormonal differences concerning males and females and their influence on safe, effective and appropriate physical activity.
- The health and skill related components of total fitness and their definitions to include:
 - <u>Health related</u>
 - Muscular strength
 - Muscular endurance
 - Cardio respiratory endurance (heart and lungs)
 - Flexibility
 - Body composition
 - Skill related
 - Balance (static and dynamic)
 - Coordination
 - Reaction time
 - o Power
 - Agility

6.2. Collecting and Analysing Information

- Appropriate information relevant to the ability to negotiate goals that are Specific, Measurable, Achievable, Realistic, Time bound to plan and carry out safe and effective programmes to enable thorough evaluation of planning options
- Correct screening procedures for:
 - Physical; previous and current level of activity and interests. Evaluation of current levels of all components of fitness - muscular strength, muscular endurance, cardio-pulmonary fitness, flexibility and motor skills (balance & coordination)
 - Psychological; motivation to participate, perceived and actual barriers to participation, stage of readiness to participate and stated future goals and aspirations
 - Medical; health history, current health status, particularly in relation to risk factors for heart disease, the identification of medical conditions that would necessitate medical clearance and past and present injuries and disabilities
 - Lifestyle; work patterns, eating patterns, relevant personal circumstances, likes, dislikes and preferences toward physical activity
- The screening process to identify: risk factors for coronary heart disease; factors that limit the ability to participate/achieve goals; those requiring a



referral to an appropriate medical professional or other clinician or medically supervised exercise program

- How to adapt basic programmes for participants with particular needs including: sedentary, recovering from injury, over-trained, peak performer, sport specific performer, obese.
- Appropriate use of:
 - Medical questionnaires: Physical Activity Readiness Questionnaire (PAR-Q), medical clearance, informed consent, psychological questionnaires, lifestyle questionnaires etc.
 - Other professionals: GP's, Physiotherapists, Neuromuscular therapists, Consultants etc.
 - Fitness assessments: cardio-respiratory fitness, muscular strength, muscular endurance, flexibility, postural analysis, body composition, contraindications and limitation for testing.
 - Postural assessment to include: Optimal postural alignment Postural deficiencies and postural deviations Factors affecting posture Posture and client health Static and dynamic postural analysis Selection of suitable assessments Factors to assess Limitations of Personal trainer
- Appropriate health and fitness assessments specific to the client needs

Section 7: Training Adaptation & Exercise Planning & Programming

7.1. Training Adaptation:

- The principles of adaptation and modification for each component:
- The continuum between muscular strength (predominantly type 2 fibers) and muscular endurance (type 1 fibers) and neuromuscular efficiency
- Muscular strength influenced by use of high resistance and low repetitions so that motor unit recruitment is maximised and contractile limits are reached
- Muscular endurance enhanced by lower resistance loads and higher repetitions resulting in the build-up of lactic acid and inducing inhibition of further muscle contraction
- Increased endurance capacity in muscles developed between exercise sessions by the acquisition of increased numbers of mitochondria, oxidative enzymes and capillaries leading to increased oxidative ability within muscles
- The repetition ranges for strength, power, endurance and muscle hypertrophy
- The range of heart rate training zone models (e.g. aerobic training zone, fitness zone) for developing aerobic and anaerobic capacity
- Interval, fartlek principles and practical application
- The principles of training including specificity, progressive overload, reversibility, adaptability, individuality and recovery time



- The effects of health related physical activities, to include resistance training (e.g Improved posture, reduced risk of joint & soft tissue injuries, increased bone density, improved neuromuscular efficiency etc), cardiorespiratory training (reduced risk of CHD, improved body composition etc) and range of motion training
- The principles of periodized training programmes in developing components of fitness
- The use of short, medium and long-term goals. (micro, meso and macro-cycles)
- The use of volume vs intensity through the periodization stages
- The various methods of range of motion (flexibility) training, the advantages and disadvantages of each, including static, ballistic, dynamic and proprioceptive neuromuscular techniques (including myotactic) to facilitate increased range of motion
- The role of the muscle spindle cells and the golgi tendon organs in these mechanisms (including myotactic reflexes, Contract Relax, Antagonist, Contract)
- The current ACSM or other recognized International guidelines for developing the different components of fitness, emphasizing the distinction between activity for health and exercise from evidence-based information.
- The importance of adequate rest phases between training loads and the signs and symptoms of overtraining
- The principles **F**requency **I**ntensity **T**ime **T**ype for health and skill related components of fitness.

7.2. Exercise Planning & Programming

- The principles of overload, specificity, progression and general adaptations and how they relate to exercise programming and a variety of individual wants, goals and needs
- The signs and symptoms of excessive effort that would indicate a change of intensity
- The ability to recognize correct exercise technique to include appropriate positioning, correct settings for CV machines and general safety considerations
- The ability to modify exercises appropriate to a variety of individual needs
- Training variables to include:
 - Choice of exercises
 - Sequence of exercise
 - Resistance and Repetitions
 - Number of sets
 - Rest between sets (recovery)
 - Speed of movement
 - Type of muscle contraction
 - Duration of session
 - Rest between sessions
 - Volume of training
 - Split routines



- The use of the above variables to develop Strength, Endurance, Hypertrophy, Speed, Power
- The advantages and disadvantages of exercising at various intensities for: sedentary (untrained) experienced (trained), high performers (well trained)
- Calculations of repetition maximums (1RM 10RM).
- Commonly used resistance training systems evidence-based to include:
 - Single set training
 - Circuit resistance training
 - Basic sets
 - Super setting (agonist/antagonist)
 - Super setting 2 exercises for same muscle
 - Pyramid systems
 - Forced repetitions
- Commonly used Cardio Respiratory training systems to include:
 - Interval
 - Fartlek
 - Aerobic
 - Anaerobic
 - Peripherial Heart Flow training
- The suitability of each training system for the client, when fitness levels and goals are considered.
- Safe and effective use of equipment.
- The basic principles of progressive programming.
- The reasons for using periodization.
- The basic principles of periodization to include: the main two variables, volume and intensity.
- Macrocycles (long term), Mesocycle (medium term) Microcycles (short term).
- Teaching strategies to enhance the individual performance.
- Appropriate methods to adjust programmes to meet the changing needs and circumstances of clients.
- Methods of monitoring exercise intensity to include:
 - Maximum heart rate formula
 - Rate of Perceived Exertion (RPE) scales, both 6-20 and 1-10
 - Metabolic equivalents (METs)
 - Kilocalories per hour (Kcal.hr)
 - Visual assessment
 - Verbal assessment (talk test)
- Understand the own limitations and when to refer clients to other relevant professionals, eg.: exercise specialist, medical professional



SETTING THE STANDARDS FOR THE EUROPEAN HEALTH AND FITNESS SECTOR

EHFA EQF Level 3 & 4 Standards



Lifelong Learning Programme

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Executive Summary

This document supports the update of the original EHFA Standards that were completed in 2005. The original B1 Competence Framework and the essential Skills and Knowledge have been updated as Learning Outcomes, based on job purposes, for exercise professionals working as Fitness Instructors or Personal Trainers in the European health and fitness industry. These are based on the European Qualification Framework (EQF) levels 3 and 4 respectively.

These updated Standards and the Education associated are purpose and outcome driven, and are aligned with the industry main goal to get: 'More People, More Active, More Often'.

The booklet containing the new EHFA Standards is organized in the following five different chapters, trying to offer to the reader a comprehensive approach to the requested knowledge, skills and competences for the health & fitness industry:

- Chapter 1: An introductory statement about the update of the EHFA Standards from 2005.
- Chapter 2: The essential Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Fitness or Group Fitness instructor in the European Health and Fitness Industry at the EQF-Fitness Level 3.
- Chapter 3: The essential Skills and Knowledge written as Learning Outcomes, based on job purposes, required to work as a Fitness Personal Trainer in the European Health and Fitness Industry at the EQF-Fitness Level 4, where EQF 3 Instructor knowledge is a pre-requisite.
- Chapter 4: The EHFA Competence Framework and the essential Competences, associated to Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Fitness or Group Fitness instructor in the European Health and Fitness Industry at the EQF-Fitness Level 3.
- Chapter 5: The EHFA Competence Framework and the essential Competences, associated to Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Personal Trainer in the European Health and Fitness Industry at the EQF-Fitness Level 4.

And finally, it is to be noted that more than thirty technical experts across Europe representing the different stakeholders of our sector volunteered to assist with the review and expansion of the EHFA Standards.

Alfonso Jimenez, PhD. Chairman EHFA Standards Council



EHFA EQF Level 3 & 4 Standards

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SETTING THE STANDARDS FOR THE EUROPEAN HEALTH AND FITNESS SECTOR

Introductory Statement about the Update and Evolution of the EHFA EQF Level 3 & 4 Standards



Lifelong Learning Programme

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What is the EQF and what are its benefits?

The Standards that are agreed by EHFA are based upon the European Qualification Framework (EQF) which is a common European reference framework which links countries' qualifications systems together, acting as a translation device to make qualifications more readable.

This will help learners and workers wishing to move between countries, or to change jobs, or to move between educational institutions at home.

Why does the EQF use learning outcomes?

The EQF uses 8 reference levels based on learning outcomes (defined in terms of knowledge, skills and competences). The EQF shifts the focus from input (lengths of a learning experience, type of institution) to what a person holding a particular qualification actually knows and is able to do. By shifting the focus to learning outcomes it helps to:

- support a better match between the needs of the labour market (for knowledge, skills and competences) and education and training provision
- facilitate the validation of non-formal and informal learning
- facilitate the transfer and use of qualifications across different countries and education and training systems
- transfer units of learning outcome, based on a credit system (ECVET)

It also recognizes that Europe's Education systems are so diverse that comparisons based on inputs, such as a length of study, are impracticable.

Why an update in 2005 EHFA Standards?

The 2004-2005 EHFA Standards Project was the first of its kind for the European Fitness Industry, but now with its much expanded position and broader base of stakeholders (which includes 16 national associations, 70 separate members and represents over 9000 fitness facilities), EHFA has a central role and mandate to ensure that standards are current, forward looking, and carry the consensus of the industry.

The original work pre-dated the completion of the EQF, and when the level descriptors are applied to the original work, some re-alignment is to be expected. The emphasis from the EU is now about learning outcomes for all training programmes, rather than the more tradition input-driven approach. This means that the 2005 Standards need to be more concisely drafted, and will also allow the opportunity to remove a considerable amount of repetition in the earlier work.



More than 30 technical experts across Europe volunteered to assist with the review and expansion of EHFA Standards, and this considerable resource needs to be focused on priorities of updating following the launch of EREPS in 2008.

The wider international position provides other referencing points that should be taken into consideration when the true question of mobility for workers and learners is taken into account. National positions are established in Australia and New Zealand and in the USA there are four VET providers who, being evidence-based, also provide good benchmarking and referencing for the European position. Many EU countries are now developing their own national standards and qualification frameworks which place a requirement on EHFA to keep the pan-European standards complete and up to date.

Some criticism has been levelled at the 2005 Standards for being too lengthy, meaning that they are costly in translation, and also that they are too proscriptive in their present way of application.

What does the EQF mean for the Fitness Industry?

Raising and developing skills for exercise professionals is more important than ever with new opportunities and responsibilities for the fitness industry to play its part in getting **more people, more active, more often**. Training organisations must adapt and develop to deliver the skills that the industry and employers want and expect. Importantly, individual exercise professionals want their achievements recognised through an independent process based on accepted European standards. If there are common standards and processes then the outcomes can be the same and transferable. As a European solution, the EQF is the backbone of this process.

The diverse start point for VET across Europe requires a central referencing point and the EQF with fully referenced EHFA standards provides the answer. All EU member states are adopting the EQF with their implementation in 2010-2011. This will bring about the end of input driven training and learning, and now EHFA needs to take the lead for the fitness industry.

As part of the review and expansion of its standards EHFA is developing its own 8level sector framework which will be referenced to the EQF. This will make national referencing easier for VET and higher education providers, and better for national government understanding.

The fitness industry needs more openness and transparency in the content and processes used for training its workforce. At present there are wide variations so better consistency is required. With a complete sector framework it will be more transparent for the awarding of national recognition of qualifications that are in compliance with pan-European standards.



The reality is already upon us as some member states have already referenced their national frameworks against the EQF. DG EAC (European Commission) sees this as an important principle to help improve the mobility of workers. The fitness industry is already effectively borderless. For workers and learners to move between different countries we need to understand different qualification systems – and the EQF acts as the central "leveller". The lead in standards development being taken by EHFA opens the prospect of the fitness industry determining its own framework. This will help everyone to better understand the actual occupations in the industry and therefore the training requirements to support these roles.

The challenge for EHFA and the industry is to identify and collectively agree on what are the jobs and skills required for today and then to look into the future.

What should be the positive impact of the new Standards and the application of the EQF for our Industry in the next future?

With the ratification of the **Lisbon Treaty** comes the prospect of the European Commission agreeing to the competencies for workers in sport, and this includes the fitness industry. If we are organized as an industry in our approach and can determine our own competencies for workers we will effectively be able to self-regulate. Creating competency standards based on the structure of the EQF across all 8 levels will demonstrate to other occupations and professions that not only is the fitness industry well-regulated, but we will have used the same meta-framework of the EQF that they do for comparative levels of qualifications. This should help other occupations and professions – and consumers - to better understand the relationship of job roles and purposes.

The new standards and sector framework will help to raise the credibility and accountability of the industry. Every training provider certificate and EREPS registration information will contain the relevant EQF level making qualifications and achievement against the EHFA standards much more understandable and transferrable.

With better understanding it will possible to provide detailed labour market intelligence, giving evidence on skills gaps and shortages, and helping to direct the industry towards trends so that the skills of the workforce can match expectations and demands. Training providers – in both VET and in HE – will better placed to understand the needs of the industry.

More information about EU-EQF is available at: <u>www.ec.europa.eu/eqf</u>



Job Purpose as the Foundation for Fitness Qualifications

In the current fitness industry, some occupational qualifications are not aligned with the industry purpose of 'more people, more active, more often'. This has happened predominantly as the result of a focus on input (amount of learning, product oriented learning) instead of output (work outcomes, customer oriented) learning.

To achieve its purpose the industry needs to become more market oriented, which means that it should listen to its users and to deliver according to their needs. It should therefore shift from an inward, product focus, to an outward, customer focus. For fitness occupations this means they should aim at delivering the experiences and results that people need, giving these jobs a real purpose. Job qualifications – that is the knowledge, skills and competencies - should enable the achievement of these job purposes.

The focus for the future should not be on qualifications, but on the outcomes of the work. Education should become more purpose or output driven instead of qualification or input driven. The learner should be central to the process.

What a person should know and be able to do in a certain fitness occupation depends on an understanding of the purpose of that role. This can only be achieved through delivering certain work outcomes and in meeting expectations of performance. In other words, learning outcomes should be determined by desired work and customer requirements delivered in a quality controlled way. A job is only performed well if it achieves what it's supposed to achieve.

Therefore, the correct way to determine the content of specific job qualification is:

- 1. To define the purpose of the occupation
- 2. To determine which work outcomes (output) lead to achieving that purpose
- 3. To determine which qualifications (knowledge, skills, competencies, range of application) are necessary to be able to deliver those outcomes

Any definition of occupational purpose should include the interests of the major stakeholders, which in case of the Fitness Industry are:

- for the participant: fitness results from safe, effective exercise
- for the professional: meaningful work, and recognition of achievement
- for the business/facility: more participation/members/profit
- for the Industry: 'more people, more active, more often'

These together form the desired work outcomes of an occupation.

Qualifications for fitness occupations should be solely based on the achievement of their purpose. This also applies to all other occupational content (roles, tasks, etc.).



Consequences for Standards Development

What are the consequences of using the customer oriented job purpose as the foundation for determining the necessary qualifications and developing standards for these qualifications?

First of all, fitness occupations should be categorised based on their purpose or what they are trying to achieve for their customers. The current practice is to categorise occupations in a product oriented way, which means that more and more 'professions' are being added as they deal with new exercise options or even equipment. From a consumer's perspective however, it's the fulfilment of their need that counts, not the chosen exercise option. Therefore in the new thinking the purpose of a fitness instructor is *To build fitness participation of new and existing members through fitness experiences that meet the participants' needs.* Note that this purpose a fitness instructor needs to deliver certain outcomes, and these are independent of the chosen exercise type.

As in the case of personal training consumers have different needs and expectations, so a personal trainer will have a different purpose than that of a fitness instructor, even though the applied exercise types can be the same. For a certain exercise option, such as for Pilates, this may can be offered by a fitness instructor, or a group fitness instructor, or a personal trainer. They will all have different job purposes, but they can use the same exercise type, although some specific product knowledge and skills may be required to deliver the specific exercise option.

However, depending on the occupation the professional still needs to meet the qualifications for that occupation. But, these qualifications are determined by the **occupational purpose**, and not by the chosen exercise modus.

In purpose-oriented thinking however, these are not substantial enough to require a separate occupation, qualifications or qualification level. It is also important to note that qualifications should be about the minimum that professionals need to master, not the maximum.

Following the same logic, music is not necessarily a component of group exercise and so "Group Exercise to Music" should be a subcategory of Group Fitness Instruction. Teaching to music does require specific skills as does teaching to a group, but as these skills do not influence the purpose of the occupation there is no need for a separate occupation.

As another example, Aqua Fitness Instruction refers to an exercise *modus* and should therefore not be considered as a separate fitness occupation. Although some specific knowledge or skills may be required, again these skills do not determine the occupational purpose. As it's an exercise modus, Aqua Fitness can be also be offered through a PT session, in which case the professional should meet the qualifications of being a PT, plus the specific knowledge and skills required.



More Job Purpose Thinking

The quality of a professional's work is determined by its outcomes, not by whether they meet the qualifications. So when we say someone is "good at their job", we should not mean they meet all the qualifications for the job, but that they deliver the desired outcomes. Certificates and diplomas are not a measure of quality but of a standard for the *minimum* quality required. It is just like having a driver license. By itself it doesn't make you a good driver, it merely allows you to drive and to possibly develop and practice to become one. So, for example, delivering safe and effective exercise is not only about a qualification that needs to be met, but are the purpose of the fitness job.

Occupational purpose can strongly impact the growth of businesses and the industry by providing a new context and impetus to fitness professionals and to help them achieve the desired outcomes of their work. These purpose-driven professionals in turn will better lead customers to achieve the desired experiences and results that they seek. Occupational purpose should drive occupational standards and help recruit people with the right motivation and skills, who can help us to create value and acquire and retain more members or customers.

Qualifications should be based on the everyday practice in which people visit fitness centres and want to participate in activities to achieve their desired fitness results.

We need people that love their work if we want to attract and retain members.

For any facility or club the number one purpose of a fitness occupation should be in contributing to the success and profitability of the business. This applies to commercial as well as not-for-profit facilities and operations.

Based on this new thinking and with agreement from the technical experts contributing to the review of the original 2005t EHFA Standards an "evolution" has begun. The original Standards have not been raised further in content areas (that were possibly overrated in some technical areas), but will have been referenced in a detailed way to the EQF level descriptors.

The focus for the future of the Industry should not be on qualifications, but on the outcomes or results of work.

Wherever new people are recruited into the Industry, this should be based on their motivation and people skills instead of only on their technical qualifications and exercise related knowledge. The change is that education and the new Standards should be purpose and outcome driven, and not qualification or input driven.

Brussels, March 2010

EHFA Standards Council



SETTING THE STANDARDS FOR THE EUROPEAN HEALTH AND FITNESS SECTOR

EHFA EQF Level 3 Skills and Underpinning Knowledge for Fitness and Group Fitness Instructors as part of the EHFA Instructor Learning Outcomes Framework



Lifelong Learning Programme

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EHFA Instructor

This chapter supports the EHFA Competence Framework and contains the essential Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Fitness or Group Fitness instructor in the European Health and Fitness Industry at the EQF-Fitness Level 3. These Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

All instructors will require both Basic Core Knowledge and specific knowledge related to the context in which they work: Fitness or Group Fitness.

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Introductory information

As it was set at the introductory chapter, the **European Qualifications Framework** (EQF) is a common European reference system which will link different countries' national qualifications systems and frameworks together. In practice, it will function as a translation device making qualifications more readable. This will help learners and workers wishing to move between countries or change jobs or move between educational institutions at home.

What does level 3 mean at EQF?

Level of the EQF	Knowledge is described as theoretical and/or factual.	Skills are described as cognitive (involving the use of logical, intuitive and creative thinking) and practical (involving manual dexterity and the use of methods, materials, tools and instruments).	Competences are described in terms of responsibility and autonomy.
The learning outcomes relevant to Level 3 are	knowledge of facts, principles, processes and general concepts, in a field of work or study	a range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying basic methods, tools, materials and information	take responsibility for completion of tasks in work or study adapt own behavior to circumstances in solving problems

What does level 3 mean at Fitness Sector QF?

EQF Level	Occupation	EHFA Standards	Target Audience
Level 3	Instructor Fitness Instructor • Individual instructing	EHFA Level 3 • Core Fitness Knowledge EHFA Level 3 plus: • Individual fitness additional	General Population
	Group Fitness Instructor • Group Instructing: - Exercise to Music - Aquatic Exercise - Pilates - Pre-Designed programs - Other modes of exercise	 requirements EHFA Level 3 plus: Music additional requirements Aquatic additional requirements Pilates additional requirements Pre-designed additional requirements Other modes of exercise 	



EQF Level 3

Skills and Underpinning Knowledge for Fitness and Group Fitness Instructors, part of the EHFA Instructor Learning Outcomes Framework

Occupational Titles

- Fitness Instructor
- Group Fitness Instructor

Occupational Purpose

The purpose of a fitness or group fitness instructor is to build fitness participation of new and existing members through fitness experiences that meet their needs.

Occupational Description

An Instructor delivers fitness instruction to individuals with the use of equipment (Fitness Instructor) or to a group through fitness classes (Group Fitness Instructor). Both types of the occupation have the same purpose and require the same level of knowledge, skills and competences. Therefore most of the requirements are the same for both occupation types. However, to be able to fulfill this purpose, each of the occupation types may require additional knowledge, skills and competences specific for that type.

Occupational Roles

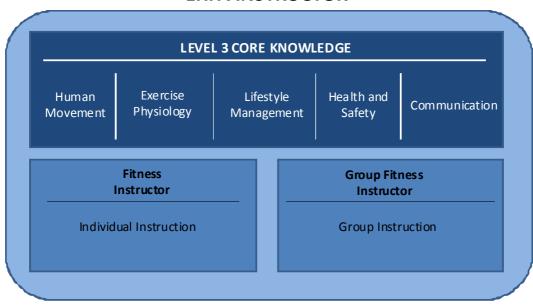
A fitness or group fitness instructor should be able to:

- 1. Provide effective and safe fitness instruction
- 2. Promote healthy lifestyle management
- 3. Identify individual motives and resulting short, medium and long term fitness goals
- 4. Suggest relevant exercise adaptations or options to allow for individual client differences or needs
- 5. Provide participants with advice on intensity and how to progress their individual performance and results
- 6. Observe clients/members at all times and correct unsafe technique
- 7. Display perfect technique at all times (posture, range of motion, control, timing and form)
- 8. Positively interact and motivate clients/members using appropriate strategies in order to promote adherence to exercise.
- 9. Deliver good customer service and be a positive role model at all times
- 10. Promote healthy activities and related strategies for daily living to clients/members (lifestyle management)
- 11. Promote customer referral: invite customers to bring friend and family along and promote their fitness activities in their social environment



- 12. Promote a healthy and clean environment
- 13. Work within the parameters given at Level 3, recognizing the standards and professional limitations that this provides, referring to appropriate members of staff for guidance and support

EHFA Level 3 Instructor Knowledge Areas



EHFA INSTRUCTOR

Section 1

CORE FITNESS KNOWLEDGE

Section Overview

- Knowledge and understanding of the basic principles of human movement and exercise physiology and their application to the components of fitness.
- Knowledge of how to apply the principles of training to each health related component of fitness.



Section Headings

1.1 **Human Movement**

- 1.1.1 Bones and Joints
- 1.1.2 Muscles and Muscle Actions
- 1.1.3 Heart, Lungs and Circulation
- 1.1.4 Energy Systems

1.2 **Exercise Physiology**

- 1.2.1 Components of Fitness
- 1.2.2 Principles of Training
- 1.2.3 Muscular Strength and Endurance
- 1.2.4 Aerobic Theory
- 1.2.5 Stretch Theory
- 1.2.6 Body composition1.2.7 Monitoring Exercise Intensity1.2.8 Warm Up
- 1.2.9 Cool Down
- 1.2.10 Progression

1.3 Lifestyle Management & Modifications

- 1.3.1 Promoting Physical Activity for Health
- 1.3.2 Basic Nutrition & Hydration Guidelines
- 1.3.3 Basic Stress management Techniques
- 1.3.4 Introduction to Adaptations and Progressions

1.4 **Health & Safety**

- 1.4.1 Safe and Effective Exercise
- 1.4.2 Modifications to Exercise Alternatives/Adjustments
- 1.4.3 Body Awareness and Exercise Technique
- 1.4.4 Health and Safety, Dealing with Accidents and Emergencies
- 1.4.5 Legal Requirements & Emergency procedures
- 1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines

1.5 Communication

- 1.5.1 Building rapport
- 1.5.2 Motivational Strategies
- 1.5.3 Ethics (Role Modeling)



Content Summary and Learning Outcomes:

1.1 Human movement

1.1.1 Bones and Joints

Learners should demonstrate knowledge and understanding of:

- The major bones and joints and the types of bones and joints
- The structure & function of the skeleton
- The structure & function of the spine & identify normal movement possible at the three main curves

1.1.2 Muscles and Muscle Actions

Learners should demonstrate knowledge and understanding of:

- The major muscle groups of the body
- The joints crossed by muscle groups
- The principles of paired muscle actions
- The voluntary, involuntary and cardiac muscle
- The basic structure of muscles including: *Muscle fibres, Actin & Myosin, their role in muscle contraction, Connective tissue*
- The muscle fibre types (red, white, slow, fast, intermediate, fast, oxidative, glycolitic) and their functions
- The recruitment of fibers in muscle contraction (all or none theory).
- The principles of muscle contraction, for example: *Muscles cross joints; Muscles only pull; Contraction along the line of fibres; Working in pairs*
- The basic muscle contraction (e.g. *Concentric/Eccentric/Isometric (Static), Prime mover, Antagonist and Fixators)* and the joint actions brought about by specific muscle group contractions

1.1.3 Heart, Lungs and Circulation

- The passage of Oxygen through nose, mouth, windpipe and air sacs
- How Oxygen & Carbon Dioxide change places & how oxygen travels to the muscles via the blood
- The action of the diaphragm and the basic mechanics of breathing
- The basic structure of the heart and how blood is pumped and collected
- The link between the heart, the lungs and the muscles
- The structure and function of Arteries, Veins, Capillaries and Mitochondria
- Blood pressure and the effects of exercise
- Short and long term effects of exercise on the heart, lungs and circulatory system



1.1.4 Energy Systems

Learners should demonstrate knowledge and understanding of:

- The need for energy for muscular contraction
- Immediate energy- the ATP-CP system; short-term energy- the lactic acid system; long term energy- the aerobic system
- The role of Adenosine diphosphate, Adenosine Tri Phosphate (ATP) and creatine phosphate in energy production for muscular contraction
- The aerobic/anaerobic pathways to reform ATP (lactic acid and oxygen)
- The waste products of various forms of physical activity
- The operation of the energy systems in physical activity
- Oxygen debt, oxygen deficit, steady state, VO₂ Max
- Food fuels used to provide different types of energy
- The role of intensity and time and individual fitness levels in determining which energy system is used predominantly during exercise
- The muscle fiber types used in relation to aerobic and anaerobic work

2. Exercise Physiology

1.2.1 Components of Fitness

Learners should demonstrate knowledge and understanding of:

- Components of physical fitness
- Components of health related fitness
- Factors that affect physical fitness
- The relationship between physical fitness, health related exercise, sports specific exercise and health

1.2.2 Principles of Training

Learners should demonstrate knowledge and understanding of:

- The principles of training
- How the principles of training apply to each of the health related components of fitness

1.2.3 Muscular Strength & Endurance

- The Muscular Strength and Endurance (MSE) continuum
- The benefits of MSE training in relation to health related fitness and factors affecting individuals ability to achieve MSE gains
- The physiological changes that occur as a result of MSE training
- The overload principle i.e. F.I.T.T.A (Frequency, Intensity, Time, Type, Adherence) applied to muscular strength
- Application of other principles of training to muscular strength & muscular endurance
- The need for the whole body approach in health related fitness
- Other activities that will achieve MSE training effect.



1.2.4 Aerobic Theory

Learners should demonstrate knowledge and understanding of:

- The aerobic/anaerobic continuum
- The physiological and health related changes that occur as a result of aerobic training.
- The benefits of aerobic training
- The differences between and benefits from continuous and interval aerobic training
- Characteristics of aerobic and anaerobic activities i.e. running, walking, sprinting, jumping.
- The Overload principle i.e. F.I.T.T.A (Frequency, Intensity, Time, Type, Adherence) applied to aerobic training
- Application of all other principles of training to aerobic strength
- Different methods of intensity monitoring to include:
 - Heart Rate Monitoring, Rate of Perceived Exertion, Talk test
- Factors affecting an individuals' ability to achieve an aerobic training effect
- Structure of the aerobic component within a health related exercise session to include:

Re-warm, Peak and Warm Down

1.2.5 Stretch Theory

Learners should demonstrate knowledge and understanding of:

- The range of movement continuum
- The physiological and health related changes that occur as a result of stretching
- The different types of stretching (dynamic and static)
- The different methods of stretching (active & passive)
- Stretch Reflex, Desensitization and Lengthening of muscle tissue (muscle creep)
- The overload principle F.I.T.T.A. (Frequency, Intensity, Time, Type, Adherence) applied to stretching
- Application of all other principles of training to flexibility
- The need for a whole body approach
- Factors affecting an individual's potential range of movement
- Activities that improve range of movement

1.2.6 Body Composition

- Basic composition of the human body
- Factors affecting body composition
- The types of basic body composition measurement



1.2.7 Monitoring Exercise Intensity

Learners should demonstrate knowledge and understanding of:

- Different ways of monitoring exercise intensity, to include: Taking own pulse, Rate of Perceived Exertion (RPE) (advantages & disadvantages of both).
- Personal maximum heart rate estimation and training zones
- The four Heart Rate Training Zones
- How the heart rate training zones relate to Rate of Perceived Exertion and Heart Rate monitoring

1.2.8 Warm Up

Learners should demonstrate knowledge and understanding of:

- The reasons for warming up
- The physiological changes that happen in the body
- Activities that can be used in a warm up
- Possible structures of a warm up
- The importance of specific warm ups in relation to the chosen type of activity, to include: cardiovascular, MSE
- The progress of a warm up

1.2.9 Cool Down

Learners should demonstrate knowledge and understanding of:

- The reasons for cooling down
- Activities that achieve the above (Stretching, Relaxation and Wake up)
- Possible structures of a cool down
- The physiological changes that happen in the body
- Specific cool downs in relation to the chosen type of activity, to include: cardiovascular, MSE

1.2.10 Progression

- The relevant physiological changes that occur in the body as a result of changes made to progress a programme over a period of time
- The progressive changes that can be made in terms of overload: Frequency, Intensity, Time, Type, Adherence Rate, Resistance, Repetitions, Rest, Range of movement



1.3 Lifestyle Management & Modifications

1.3.1 Promoting Physical Activity for Health

Learners should demonstrate knowledge and understanding of:

- The cardiorespiratory, muscular and flexibility related benefits of physical activity and their relation to reducing risk of disease.
- Appropriate exercise activity required for health benefits and fitness benefits (2008 EU Physical Activity Guidelines) e.g. health = 30mins per day (cumulative) 5 times per week, moderate intensity fitness = 20 mins per day (non stop) 3 times per week, vigorous intensity
- The barriers and motivators to exercise participation
- The exercise prescription for health, well being and physical fitness The agencies involved in promoting physical activity for health in their home country.
- How to promote a healthy lifestyle *nutrition, opportunities for physical activity in daily life, disencourage smoking*

1.3.2 Basic Nutrition & Hydration Guidelines

- Dietary sources of major nutrients (carbohydrates, lipids, proteins, vitamins, minerals, dietary fibers).
- Knowledge of the role of carbohydrates, fats, and proteins as fuels for aerobic and anaerobic metabolism.
- The numbers of kilocalories in one gram of carbohydrate, fat, protein and alcohol.
- The principle of the balance of energy input (energy intake) and energy output (energy expenditure)
- The definition of the following terms: obesity, overweight, percentage of body fat, lean body mass, body fat distribution.
- The health implications of variation in body fat distribution patterns and the significance of the waist to hip ratio, especially the waist perimeter.
- The relationship between body composition and health. The effects diet plus exercise diet alone and exercise alone as methods for modifying body composition.
- The importance of an adequate daily energy intake for healthy weight management.
- The myths and consequences associated with inappropriate weight loss methods (eg. Sauna, sweat suits, quick fix diet, etc...)
- The importance of maintaining proper hydration before, during and after exercise
- The basics of the food pyramid according to the EU/national/local official information.



1.3.4 Basic Stress Management Techniques

Learners should demonstrate knowledge and understanding of:

- The definition of *eustress* and distress
- The implications of distress on health and wellbeing
- Possible relaxation techniques (sauna, massage, autogenic training (Shultz), deep breathing, meditation, progressive muscle relaxation (Edmund, Jacobson), Yoga, ...)
- The symptoms of anxiety and depression that may necessitate referral to a medical or mental health professional.

1.3.5 Introduction to Adaptations and Progressions

Learners should demonstrate knowledge and understanding of:

- The facilitator role of the professional regarding the adaptation process in each individual especially at the beginning of the training process.
- The importance of provide a proper dose/response relationship according to the level of the individual.
- The importance of a good communication strategy regarding the training adaptation process.

1.4 Health & Safety

1.4.1 Safe and Effective Exercise

Learners should demonstrate knowledge and understanding of:

- The following and their relationship to safe exercise: Individual fitness levels, posture, range of motion, body type, movement control, intensity, temperature, form, timing, skeletal alignment, previous injury, exercise history.
- Movements for safety and effectiveness applying the above conditions
- Ways of reducing the risks associated with unsafe exercise

1.4.2 Modifications to Exercise – Alternatives/Adjustments

Learners should demonstrate knowledge and understanding of:

 Individual or group performance needs and explore appropriate exercise options or alternatives.

Eg. according to fitness level and health status

1.4.3 Body Awareness and Exercise Technique

- The importance of being a perfect role model in exercise performance an technique.
- How to correct posture and body alignment, range of motion, control, timing and form for all fitness exercises
- The control of static and dynamic movement, Spatial awareness.



1.4.4 Health and Safety, Dealing with Accidents and Emergencies

Learners should demonstrate knowledge and understanding of:

- The national legal responsibilities of the fitness or group fitness instructor
- National and local requirements and procedures in the working environment/Risk assessment/Identifying procedure.
- Ways and methods for dealing with emergencies accordingly to international recognize procedures (in example, *AHA/ACSM Joint Statement: Recommendations for cardiovascular screening, staffing, and emergency policies at health/fitness facilities,* from 1998).

1.4.5 Legal Requirements & Emergency Procedures

Learners should demonstrate knowledge and understanding of:

- Their legal responsibilities and accountability when dealing with the public and awareness of the need for honesty and accuracy in substantiating their claims of authenticity when promoting their services in the public domain.
- A responsible attitude to the care and safety of client participants within the training environment and in planned activities ensuring that both are appropriate to the needs of the clients.
- That at all times there is adequate and appropriate liability and indemnity insurance in place to protect their clients and any legal liability arising.
- An absolute duty of care to be aware of their working environment and to be able to deal with all reasonably foreseeable accidents and emergencies – and to protect themselves, their colleagues and clients.

1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines

Learners should demonstrate knowledge and understanding of:

• The EHFA and EREPS code ethical of practice included (see <u>www.ereps.eu</u> for more information) that could be summarized as follows:

'Exercise professionals will be respectful of their customers and of their rights as individuals'

Compliance with this principle requires exercise professionals to maintain a standard of professional conduct appropriate to their dealings with all client groups and to responsibly demonstrate:

- 1. Respect for individual difference and diversity
- 2. Good practice in challenging discrimination and unfairness
- 3. Discretion in dealing with confidential client disclosure

'Exercise professionals will nurture healthy relationships with their customers and other health professionals'



Compliance with this principle requires exercise professionals to develop and maintain a relationship with customers based on openness, honesty, mutual trust and respect and to responsibly demonstrate:

- 1. Awareness of the requirement to place the customer's needs as a priority and promote their welfare and best interests first when planning an appropriate training programme
- 2. Clarity in all forms of communication with customers, professional colleagues and medical practitioners, ensuring honesty, accuracy and cooperation when seeking agreements and avoiding misrepresentation or any conflict of interest arising between customers' and own professional obligations.
- 3. Integrity as an exercise professional and recognition of the position of trust dictated by that role, ensuring avoidance of any inappropriate behaviour in all customer relationships.

`Exercise professionals will demonstrate and promote a clean and responsible lifestyle and conduct'

Compliance with this principle requires exercise professionals to conduct proper personal behavior at all times and to responsibly demonstrate:

- 1. The high standards of professional conduct appropriate to their dealings with all their client groups and which reflect the particular image and expectations relevant to the role of the exercise professional working in the fitness industry, and not to smoke, drink alcohol or take recreational drugs before or whilst instructing
- 2. That they never advocate or condone the use of prohibited drugs or other banned performance enhancing substances
- 3. An understanding of their legal responsibilities and accountability when dealing with the public and awareness of the need for honesty and accuracy in substantiating their claims of authenticity when promoting their services in the public domain
- 4. A responsible attitude to the care and safety of client participants within the training environment and in planned activities ensuring that both are appropriate to the needs of the clients
- 5. That at all times there is adequate and appropriate liability and indemnity insurance in place to protect their clients and any legal liability arising
- 6. An absolute duty of care to be aware of their working environment and to be able to deal with all reasonably foreseeable accidents and emergencies and to protect themselves, their colleagues and clients.

`Exercise professionals will seek to adopt the highest level of professional standards in their work and the development of their career'

Compliance with this principle requires exercise professionals to commit to the attainment of appropriate qualifications and ongoing training to responsibly demonstrate:



- 1. Engagement in actively seeking to update knowledge and improve their professional skills in order to maintain a quality standard of service, reflecting on their own practice, identifying development needs and undertaking relevant development activities.
- 2. Willingness to accept responsibility and be accountable for professional decisions or actions, welcome evaluation of their work and recognize the need when appropriate to refer to another professional specialist
- 3. A personal responsibility to maintain their own effectiveness and confine themselves to practice those activities for which their training and competence is recognized by the Register.

1.5 Communication

1.5.1 Building Rapport

Learners should demonstrate knowledge and understanding of:

- How to connect with people How to learn and remember people's names
- The effective use of voice and body language
- Empathetic listening (listening to understand instead of listening to reply)
- How to praise and encourage positive behavior
- How to show genuine interest in the individual
- The use of open-ended question, reflecting answering

1.5.2 Motivational Strategies

Learners should demonstrate knowledge and understanding of:

- How to learn the individual reasons or motives behind people's exercise goals
- The most important and effective behavioral strategies to enhance exercise and health behavior change (e.g. reinforcement, goal setting, social support, problem solving, reinforcement strategies, self-monitoring, etc.)
- Knowing about the different stages of change of the trans-theoretical model Prochaska and Di Clemente, being able to use basic strategies for different stages.
- Definition and practical examples of extrinsic and intrinsic reinforcement.

1.5.3 Customer Service

Learners should demonstrate knowledge and understanding of:

- The definition of the exercise customer
- How to welcome and receive the customer
- The need and how to be service oriented
- How to approach and respond to customers in a positive way
- The basic principles of customer service
- How to avoid and deal with conflict
- How to be open and friendly all the time
- The methods and practices, which contribute to effective customer care
- The skills of effective customer care: *Communication, Body language, Negotiation*



Section 2

FITNESS INSTRUCTOR

Occupation Description

A fitness instructor welcomes, introduces and adheres members to fitness by providing inductions to new members and ongoing programmes to existing members. These inductions and following programmes need to be planned, instructed and evaluated. A fitness instructor coaches members through these programmes and is responsible for the resulting member fitness experience, which should be positive and meet the member's wants and needs. The role also includes actively promoting and encouraging to join and adhere to regular exercise.

Additional Specific Roles

- To collect and check information relating to individual clients
- To analyze information relating to individual clients
- To plan, instruct and evaluate safe and appropriate gym based exercise sessions
- To provide one-to-one or group inductions and general exercise programmes, including the introduction to new equipment where appropriate
- To select relevant exercises and designing appropriate programmes which address safety at all times
- To use logical and progressive teaching methodologies to introduce a range of exercises in relation to clients goals
- To select and/or correctly demonstrate a variety of cardiovascular and resistance training methods that can be used by clients/members
- To provide clients/members with general advice on how to progress their individual programmes

Additional Specific Requirements:

In addition to the Core Fitness Knowledge a Fitness Instructor must master the following additional knowledge, skills and competences.

Section Overview

- Knowledge and understanding to be able to design, instruct and evaluate individual based fitness programs and sessions.
- Basic understanding of Health and Safety issues, including responding to emergencies.
- Basic understanding of the skills involved in the supporting of participants in developing and maintaining fitness.



Section Headings

Individual Instruction 2.1

CORE KNOWLEDGE

- 2.1.1 Designing an Individual Fitness Program
- 2.1.2 Delivering a Fitness Session
- 2.1.3 Information Gathering, Screening and Informed Consent
- Ending a Session, Evaluation, Giving/ Gaining Feedback 2.1.4
- Safe Progressive Exercise Planning 2.1.5
- 2.1.6 Body Awareness and Exercise Technique.

RESISTANCE EXERCISE

- 2.1.7 Resistance Machine Lifts (Including Warm Up)
- 2.1.8 Free Weights (Standing)2.1.9 Free Weights (Seated), Including Spotting
- 2.1.10 Practical Guidelines for Teaching Resistance Training
- 2.1.11 Methods of Resistance Training

CARDIOVASCULAR EXERCISE

- 2.1.12 Cardiovascular Machines
- 2.1.13 Methods of Cardiovascular Training

Content Summary and Learning Outcomes

Individual Instruction 2.1

CORE KNOWLEDGE

2.1.1 Designing Individual Fitness Programs

- The structure of a individual fitness program, to include: Warm up, Main activity, Cool down.
- Designing an individual fitness program
- The necessary skills of an effective and qualified fitness instructor •



2.1.2 Delivering a Fitness Session

Learners should demonstrate knowledge and understanding of:

- The national legal responsibilities of the fitness instructor
- How to identify status of participants relative to screening information
- How to identify any changes required (alternatives/adaptations), to planned activities
- Health & Safety checks to be made, relevant to the exercise environment
- The information needed to respond appropriately to a medical emergency
- How to provide an appropriate plan for the sessions.

2.1.3 Information Gathering, Screening and Informed Consent

Learners should demonstrate knowledge and understanding of:

- The importance of gathering information prior to the start of the session in relation to the participants and their needs. To include: Reasons for screening, The advantages and disadvantages of verbal and written screening, Purpose of the PAR Q and Informed Consent as a Health and Safety requirement, Participant expectations and motivation, Level of previous exercise participation and current level of ability.
- The "EHFA Health Fitness Code of Ethics" or national standards and guidelines with reference to: Competence, Confidentiality, Safety this is specific to each country or adopt EHFA code of ethics.

2.1.4 Ending a Session, Evaluation, Giving/Gaining Feedback

Learners should demonstrate knowledge and understanding of:

- Giving feedback to participants regarding their performance
- Gathering information from participants to improve personal performance
- Identifying other sources of feedback to include: *managers, coordinators, colleagues*
- Using appropriate questions to gain relevant information
- Evaluating own performance against observation checklist criteria
- Ensuring participants leave the fitness environment safely
- Putting equipment away and assess for future use
- Leaving environment in safe condition for future use
- Informing or agreeing with participants on time, location and content of further sessions

2.1.5 Safe Progressive Exercise Planning

- The relevance of physiological changes occurring in the body and how to progress exercises over a period of time.
- The progressive changes that can be made in terms of overload to include: *Frequency, Intensity, Time, Type, Adherence Principles of training such as specificity, progressive overload, reversibility etc.*



RESISTANCE EXERCISE

2.1.6 Resistance Machine Lifts (Including warm up)

Learners should demonstrate knowledge and understanding of:

- Resistance Training terms and definitions
- Correct lifting technique for all exercises on resistance machines to include: Leg Press, Leg Extension, Leg Curl, Seated and Standing Calf Raise, Bench Press, Pec Dec, Pullover, Shoulder Press, Lateral Raise, Upright Row, Seated Row, Lat Pully, Biceps Curl, Triceps Pushdown, Hip Extension, Seated Abduction, Seated Adduction.
- Correct machine setup and adjustment and variables appropriate to each machine [e.g. seat height, point of pivot, lever length, etc.].
- The primary and secondary (where relevant) muscle groups involved in each exercise.
- Which exercises are multiple and which single joint exercises and their suitability beginners.
- How to warm up specifically for resistance training
- The pros and cons of the use of CV machines or body weight to effectively warm up.

2.1.7 Free Weights (Standing)

Learners should demonstrate knowledge and understanding of:

• Correct lifting technique for standing free weight (bar or dumbells) lifts, to include:

Dead Lift, Upright Row, Front Raise, Bicep Curl, Lateral Raise, Squat, Lunge, Shoulder Press, Triceps Extension.

- Correct body alignment and weight distribution through every phase of each exercise.
- The primary and secondary (where relevant) muscle groups involved in each exercise.
- Which exercises are multiple and which single joint exercises and their suitability for beginners.
- The various adaptations that may be required to allow for individual differences.

2.1.8 Free Weights (Bench) Including Spotting

- Correct lifting technique for free weight lifts using a bench, to include: Bench Press (Flat/Incline), Lying Triceps Extension, Single Arm Row, Bent Arm Pullover, Supine Dumbell Flies (Flat/Incline), Dumbell Chest Press: Dumbell Prone Flies or Prone Row
- Safe and effective spotting techniques.
- The various adaptations that may be required to allow for individual differences.



2.1.9 Practical Guidelines for Instructing Resistance Training

Learners should demonstrate knowledge and understanding of:

 How to demonstrate and practice resistance exercises by: *Naming the exercise Naming the_general area of the body Name the target muscle (primary mover) Performing a silent demonstration of the exercise Explaining the demonstration Instructing customer into the correct position giving the key points, which should include individual questioning/feedback, and individual correction/adjustment.*

2.1.10 Methods of Resistance Training

Learners should demonstrate knowledge and understanding of:

- A variety of resistance training methods/systems, e.g pyramid, circuit, super setting, etc.
- The value of using these according in relation to the individual's goals.
- The dose/response relationship of these methods based on actual evidence.

CARDIOVASCULAR EXERCISE

2.1.11 Cardiovascular (CV) Machines

Learners should demonstrate knowledge and understanding of:

- Correct technique for using CV machines, to include amongst others: Treadmill, Rower, Stepper, Upright Bike, Recumbent Bike, Elliptical Trainer, Cross Trainer.
- Correct machine setup, variables appropriate to each machine and individual adjustment (e.g. seat height, duration, speed, etc.).

2.1.12 Methods of Cardiovascular Training

- A variety of cardio respiratory training methods and discuss their value according to participant needs. e.g. continuous, interval, etc.
- The dose/response relationship based on actual evidence.



Section 3: GROUP FITNESS INSTRUCTOR

Occupation Description

A group fitness instructor welcomes, introduces and adheres members to fitness by providing group classes to new customers and existing customers. These classes need to be delivered effectively and safely. A group fitness instructor coaches customers through these classes and is responsible for the resulting customer fitness experience, which should be positive and meet the customers' wants and needs. The role also includes actively promoting and encouraging to join and adhere to regular exercise.

Additional Specific Roles

- To Explain the benefits of the particular group fitness program
- To demonstrate and explain exercises to a group and correct incorrect technique of individual participants
- To Create a positive, encouraging social atmosphere and group interaction
- Pre- and post-class interaction with participants

Additional Specific Requirements:

In addition to the Core Fitness Knowledge a Group Fitness Instructor must master the following additional knowledge, skills and competences.

Section Overview:

- Knowledge and understanding to be able to plan, teach and evaluate group fitness classes.
- Basic understanding of Health and Safety issues, including responding to emergencies.
- Basic understanding and application of the skills involved in the supporting of participants in developing and maintaining fitness

Section Headings:

3.1 Group Fitness Instruction

CORE KNOWLEDGE

- 3.1.1 Gather Participant Information
- 3.1.2 Inform Participants of Program Benefits and Target Audience
- 3.1.3 Delivering a Group Fitness class
- 3.1.4 Ending a Class, Giving/Gaining Feedback



<u>Specific Knowledge for Group Fitness to MUSIC</u> (the most common mode of exercise in Group Fitness within the Industry)

- 3.1.4 Teaching Group Fitness to Music
- 3.1.5 Music and Choreography
- 3.1.6 Methods of Choreography
- 3.1.7 Group Fitness to Music Guidelines

Content Summary and Learning Outcomes:

3.1 Group Fitness Instruction

CORE KNOWLEDGE

3.1.1 Gather Participant Information

Learners should demonstrate knowledge and understanding of:

- The importance of gathering information prior to the start of the class in relation to the participants and their needs to include:
- to include: new participants, program experience, names, inquire about any injuries, check correct gear The "EHFA Health Fitness Code of Ethics" or national standards and guidelines with reference to: Competence, Confidentiality, Safety – this is specific to each country or adopt EHFA code of ethics.

3.1.2 Inform participants of Program Benefits and Target Audience (before start of class)

Learners should demonstrate knowledge and understanding of:

- Program exercise goals and benefits and required level of fitness to participate
- For who the program is suitable and for who not
- Mention intensity and impact options

3.1.3 Delivering a Group Fitness Class

- How to design or deliver pre-designed group fitness program content
- For whom the program is suitable and for who not
- Provide intensity and impact options
- The national legal responsibilities of a group fitness instructor
- How to identify any changes required (options/alternatives/adaptations), to planned exercises
- The information needed to respond appropriately to a medical emergency



3.1.4 Ending a Class, Giving/Gaining Feedback

Learners should demonstrate knowledge and understanding of:

- Giving feedback to the group and individual participants regarding their performance
- Using appropriate questions to gain relevant information
- Evaluating own performance against program guidelines and criteria
- Ensuring participants leave the class safely
- Leaving environment in safe condition for future use
- Thanking and inviting participants for the next class

Specific Knowledge for Group Fitness to MUSIC

3.1.5 Teaching Group Fitness to Music

Learners should demonstrate knowledge and understanding of:

- How to move to the beat of the music
- The structure of an group fitness to music class, to include: *Warm up, main activity, cool down.*
- The required skills of an effective group fitness to music instructor
- How to use music to motivate participants
- The basic moves for a self-designed group fitness to music class
- The exact moves in a pre-designed exercise to music class
- How to move in different movement planes and use directional changes
- How to make transitions and link exercises
- How to verbally and visually cue an instruct exercise routines timely and clearly, *including the use of body language, voice projection, different teaching points, demonstration from different angles and visual previews*

3.1.6 Music and Choreography

- The advantages and disadvantages of using music
- The slow and fast beat (i.e. Beats Per Minute)
- The up- and downbeat
- Appropriate music and beat for different components of a class
- Using music phrasing for exercise movement
- National legal requirements and responsibilities relating to the use of music
- The different ways music can be used: Background, choreographed
- How music is built up: Verse, Pre-chorus, Chorus, Instrumental, Bridges



3.1.7 Methods of Choreography

Learners should demonstrate knowledge and understanding of:

- How to design choreography using different methods including 'add on' layering and holding patterns, or learn pre-designed choreography according to specific program guidelines.
- How to correctly deliver self- or pre-designed program specific choreography

3.1.8 Group Fitness to Music Guidelines

Learners should demonstrate knowledge and understanding of:

• Their legal and insurance responsibilities in respect of the national guidelines: Identify any changes required (alternatives/adaptations), to planned class activity

Identify Health & Safety checks made relevant to the exercise environment Identify the information needed to respond appropriately to a medical

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SETTING THE STANDARDS FOR THE EUROPEAN HEALTH AND FITNESS SECTOR

EHFA EQF Level 4 Skills and Underpinning Knowledge for Personal Trainers of the EHFA Learning Outcomes Framework



Lifelong Learning Programme

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Personal Trainer

This chapter supports the EHFA B1 Competence Framework and contains the essential Skills and Knowledge written as Learning Outcomes, based on job purposes, required to work as a Fitness Personal Trainer in the European Health and Fitness Industry at the EQF-Fitness Level 4, where EQF 3 Instructor knowledge is a pre-requisite.

These Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

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Notes:

- Health and safety issues are integrated in other units.
- It is assumed that the Advanced Instructor (Level 4 EQF, Personal Trainer) will have acquired all knowledge required to work as a Basic Instructor as identified in the EHFA Basic Instructor Guide (Level 3 EQF, Fitness Instructor).



Introductory information

What does level 4 means at EQF?

Level of the EQF	Knowledge is described as theoretical and/or factual.	Skills are described as cognitive (involving the use of logical, intuitive and creative thinking) and practical (involving manual dexterity and the use of methods, materials, tools and instruments).	Competence is described in terms of responsibility and autonomy.
The learning outcomes relevant to Level 4 are	Factual and theoretical knowledge in broad contexts within a field of work or study	A range of cognitive and practical skills required to generate solutions to specific problems in a field of work or study	Exercise self- management within the guidelines of work or study contexts that are usually predictable, but are subject to change. Supervise the routine work of others, taking some responsibility for the evaluation and improvement of work or study activities.

What does level 4 mean at Fitness QF?

EQF Level	Occupation	EHFA Standards	Target Audience
Level 4	Personal Trainer	EHFA Level 4	General Population



EQF Level 4

Skills and Underpinning Knowledge for Personal Trainers, part of the EHFA Instructor Learning Outcomes Framework

Occupational Title

Personal Trainer

Job purpose

Coach clients individually according to their fitness needs, through an agreed exercise/ physical activity plan and assist with behavioural change.

Occupational Description

A personal trainer's role includes designing, implementing and evaluating exercise/physical activity programmes for a range of individual clients by collecting and analyzing client information to ensure the effectiveness of personal exercise programmes. A personal trainer should also actively encourage potential clients/members to participate in and adhere to regular exercise/physical activity programmes, employing appropriate motivational strategies to achieve this.

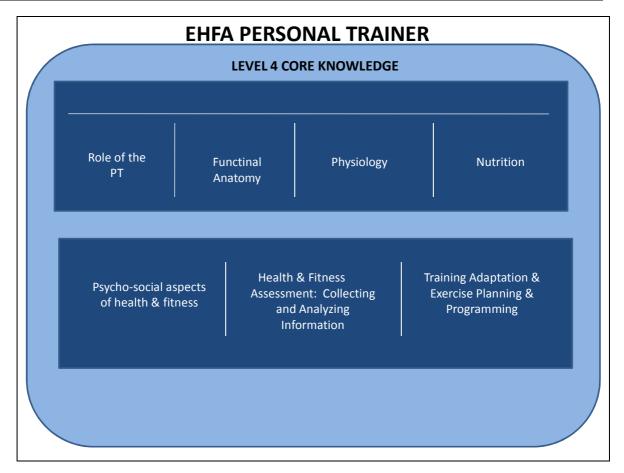
Occupational Roles

The personal trainer should be able to:

- 1. Collect information relating to individual clients
- 2. Carry out fitness assessments to establish client fitness and skill level
- 3. Analyze information relating to individual clients
- 4. Identify, agree and review short, medium and long term goals to ensure the effectiveness of exercise programmes
- 5. Provide a range of exercise programmes in accordance with the needs of the clients by applying principles of exercise programming
- 6. Make best use of the environment in which clients are exercising
- 7. Provide clients with accurate information on the principles of nutrition and weight management
- 8. Develop and applying strategies to motivate clients to join and adhere to an exercise programme
- 9. Deliver good customer service and be a positive role model at all times and keep up to date with industry developments
- 10. Promote healthy activities and related strategies for daily living to clients/members
- 11. Make the appropriate decisions relating to clients and their programmes/goals and, where required, refer the client to a more appropriate professional
- 12. Work within the parameters given at Level 3, recognizing the standards and professional limitations that this provides, referring to appropriate members of staff for guidance and support.



EHFA Level 4 Personal Trainer Knowledge Areas



Section 1: the Role of the PT

Section Overview

- Knowledge and understanding of the basic roles of the Exercise professional as a Personal Trainer.
- Knowledge and understanding of the principles that underpin personal training and how personal training differs from other types of physical activity/exercise instruction.

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Section Headings

1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines

Learners should demonstrate knowledge and understanding of:

• The ethical requirements that are intrinsic to the Personal Trainer role as stated in the EHFA and EREPS code of ethical practice (for more information take level 3 or visit <u>www.ereps.eu</u>)

1.2. Presentation

Learners should demonstrate knowledge and understanding of:

- Basic procedures to introduce him/herself to new clients.
- General rules for customer care
- The basic principles of customer care to include perceived benefits
- The methods and practices, which contribute to effective customer care
- The skills of effective customer care: *Communication, Body language, Negotiation*

1.3. Communication

Learners should demonstrate knowledge and understanding of:

- The personal communication skills necessary to develop rapport in order to motivate individuals to begin exercise, adhere to exercise and return to exercise early.
- Building rapport:
 - The importance of connecting people : body language: posture eye contact, facial expression, vocal tonality (tempo, intensity, voice inflection)
 - Primacy effects: smiling, mimicking...
 - Using sensory communication (visual, auditory, kinesthetic pattern) to improve communication and orientation of the client.
 - The use of open-ended questioning, reflecting answering
- Motivational Interviewing:
 - Developing "importance", "confidence" and "readiness"
 - Dealing with resistance to change
 - Using open-ended question, reflecting answering, summarizing
 - Technique of decisional balance sheet
 - Removing barriers, problem solving and enhancing benefits of practicing physical activity
- Motivational Strategies
 - The most important and effective behavioral strategies to enhance exercise and health behavior change (e.g. reinforcement, goal setting, social support, problem solving, reinforcement strategies, self-monitoring, etc.)
 - Knowing about the different stages of change of the trans-theoretical model Prochaska and Di Clemente, being able to use basic strategies for different stages.

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- Using the sensory representational system (Visual, auditory, kinesthetic) to optimize an individual's training session
- Definition and practical examples of extrinsic and intrinsic reinforcement.
- Relapse prevention: planning, problem solving, identifying and changing negative thinking.

1.4. Health Promotion

Learners should demonstrate knowledge and understanding of:

- The cardiovascular, muscular and flexibility related benefits of physical activity and the significance of these benefits in reducing risk of disease.
- Appropriate exercise activity required for health benefits and fitness benefits
- The barriers and motivators to exercise participation
- The exercise guidelines for health, well-being and physical fitness.
- The exercise continuum for different levels of physical activity to include relative benefits.
- The agencies involved in promoting activity for health in your country
- How to promote a healthy lifestyle

Nutrition, other opportunities for physical activity in everyday life, smoking

1.5. Plan and Deliver Personal Training

- The principles that underpin personal training and how personal training differs from other types of physical activity instruction
- The difference between planning supervised and unsupervised activities and how to build these into a timetable of sessions
- The types of environment within which personal training may be delivered and how to make best use of these
- Specific health and safety issues about delivering personal training in an environment not designed for physical activity instruction
- How to improvise effective activities with the client according to the resources available
- The importance of maintaining frequent contact with the client, including between sessions
- The proactive role of the Personal trainer regarding the adaptation process in each individual especially at the beginning of the training programme.
- The importance of provide a proper dose response relationship according to the level of the individual
- The importance of regular and planned communication strategy regarding the training adaptation process.



Section 2: Functional Anatomy

2.1. Functional Kinesiology/Biomechanics

- The body's 3 anatomical axes and planes including the terms Frontal (Coronal), Sagittal and Transverse.
- The classification of joints in the human body (Fibrous, Cartilaginous and Synovial) focusing on their functional significance including examples of each type and sub-types of joint.
- The importance of ensuring that movement at all joints is kept in the correct planes throughout exercise performance for prevention of ligament strain and potential risk of injury (e.g. at shoulder joint, inappropriate biomechanics can place a strain on the rotator cuff muscles increasing risk of osteoligamentus injury).
- Stability and movement within each type of joint
- Classification of bones to include long, short, flat, irregular, sesamoid, relating structure to function
- Role of osteoblasts and osteoclasts, hormonal contribution in bone density.
- Bone density and its relation to resistance training activities
- Long & short term effects of exercise on bone to include osteoporosis
- Articulations and the joint movements possible. To include the following movement terms with examples: flexion, extension, hyper-extension, adduction, abduction, elevation, depression, protraction, retraction, lateral flexion, horizontal flexion and extension, plantar flexion, dorsi-flexion, internal and external rotation, circumduction, pronation, supination, eversion and inversion
- The main bones and their implications for vital functions and movements.
- The vertebral column: structure and function role of curves
- The importance of maintaining the correct degree of spinal curvature at the cervical, lumbar and thoracic vertebra regarding weight-bearing and biomechanical efficiency and for the transmission of stress, caused by impact, through the pelvic girdle, kinetic chain and muscle synergies
- Abnormal degrees of curvature in the spine (lordosis, kyphosis and scoliosis) and their importance to exercise safety and the design of appropriate activities
- The high risk of shoulder joint displacement and increased scapular stabilising role of the surrounding synergistic musculature and ligaments
- The potential for sprains and ligamentus damage increased by excessive non-functional movement during activities, such as running
- The main structural and physiological characteristics and functions of the osseous connective tissues to include the periosteum, ligaments (dense regular collagenous/elastic fibres), joint capsule (dense irregular, elastic, collagenous), fasciae
- The structure of ligaments and their tensile strength related to fiber direction and their sensitivity to shearing forces and tearing



- Biomechanical principles of movement to include 1^{st,} 2nd and 3rd class levers with examples. (e.g. calf raises for 2nd class lever and flexion of the elbow for 3rd class lever)
- Biomechanical implications of different centres of gravity in relation to posture and patterns of adiposity
- Open and closed chain kinetic movements with examples of each and a consideration of their advantages and disadvantages.

2.2. Muscles

- The 3 types of muscle in the human body (skeletal, smooth, cardiac)
- The gross anatomy and structure of a skeletal muscle and its connective tissue.
- The connective tissue of muscle merging into tendons composed of regular collagenous filaments
- Muscle shape and fiber arrangement including directional forces and line of pull (uni-pennate, bi-pennate, multi-pennate)
- The role of proprioceptors of tendons.
- The interaction between the contractile filaments of muscle (actine and myosine)
- The role of a motor unit (i.e the nerve and the muscle fibers which it innervates) in providing an 'action potential' to create fine or course muscle control
- The structural features and characteristics of Type 1 (slow twitch) and Type 2A (fast twitch/intermediate) and Type 2B fibers and the implications of exercise intensity on the recruitment sequence of different motor unit types
- The different types of muscular contractions (concentric, eccentric, isometric, isotonic and isokinetic)
- The effect of each type of muscular contraction on training adaptations and the way muscles can be influenced by different training modalities (e.g. body position in relation to gravity, aqua workouts and partner work)
- The likely relationship between delayed onset of muscular soreness (D.O.M.S.) and both eccentric, concentric and isometric muscle work
- The major muscles of the body defining their starting points in terms of the bones they originate from (though in most cases NOT the exact anatomical part of the bone), the joints that they cross and the bones that they insert onto (finishing point)
- The joint actions as a result of muscular action.
- A range of actions and activities, the agonists, antagonists, main synergists and fixators
- The functional role of abdominal muscles in synergy with other muscles on the trunk, rib cage, pelvis and vertebral column.
- Role of muscles like gluteus and latissimus dorsi and thoraco-lumbar fasciae
- The importance of correct involvement of the hip flexor muscle, Iliopsoas in core stability training
- Role play by hip flexors muscles iliopsoas complex and pelvic floor in core training
- Short and long term effects of exercise on muscles.



Section 3: Physiology

3.1. Energy Systems

Learners should demonstrate knowledge and understanding of:

- The 3 energy systems used for the production of ATP in working muscle the alactic anaerobic phospho-creatine (PC) system, the anaerobic lactate system and the aerobic system.
- The effect of the type of exercise, intensity, duration, fitness levels, nutritional level on the 3 energy systems.
- The way to use the 3 energy systems in correlation to the goal of the client
- The way to use acute variables during training to create the different energy system.
- The terms aerobic and anaerobic threshold
- Effects of interval training and EPOC effects on the metabolism.
- The ability of the body to burn fat throughout a range of intensities (not just low intensity) e.g. if the aerobic threshold is raised you can utilize fat more effectively at higher intensities
- The relationship between METs and kilo calories and the prediction of calorie expenditure based on body weight, exercise MET level and duration with examples of different activities and their MET values
- The methods of monitoring exercise intensity to Include; RPE 6 to 20 or 0 to 10 talk test, heart rate monitoring, (age related and Karvonen) the benefits and limitations of each method
- The use and amounts of energy nutrients at different intensities

3.2. Cardiorespiratory System

- The anatomy of the heart to include the names and location of the heart valves, muscular component and flow of blood through the heart
- The cardiac cycle and the terms stroke volume (amount of blood pumped per beat) and cardiac output (amount of blood pumped per minute = stroke volume x beats per minute)
- The structure, function and characteristics of arteries, arterioles, veins, venules and capillaries
- The effect of physical activity on cardiovascular system
- Understanding the effect of medication for the cardiovascular system and their impact on training.
- The respiratory system: description and function.
- The relationship between the cardiovascular system and respiratory system and how regular physical activity impacts them
- The passage of inhaled air from the atmosphere to cellular level and back to.
- Healthy lifestyle choices and their positive effect on cardio respiratory tissues, e.g. the effects of smoking or alcohol consumption.



- Short and long term effects of exercise on the cardiorespiratory system to include short term – increase in heart rate, increase in breathing rate, effects of building up of CO2 in bloodstream. Long term effects including increase in stroke volume, lower resting heart rate, reduced risk of heart disease, reduction of high blood pressure, improved blood cholesterol, reduction of body fat and increased every day function etc.
- Coronary Heart Disease and risk factors that can manipulate it such as smoking, high blood pressure, high blood cholesterol, physical inactivity, diabetes mellitus, family history, age, stress, obesity.

3.3. Nervous & Endocrine System

- The main responsibilities of the nervous system to include: Sensory Input – monitoring events in and outside the body Interpretation – analysing data Motor Output – response to incoming data
- The two parts of the nervous system the Central Nervous System (CNS) incorporating the brain and spinal cord and the Peripheral Nervous System (PNS) consisting of all nerves extending from the spinal cord, to include:
- The role of the CNS in receiving input from the sense organs and receptors about the state of both the external and internal environment, collating all of the information and sending out messages via the motor neurons of the PNS to effectors (muscles and glands)
- The PNS and its divisions into Somatic and Autonomic branches
- The Somatic branch terminating at the neuromuscular junction controlling movement under voluntary control
- The role of the Autonomic Nervous System in controlling cardiac and smooth muscle, the endocrine glands that secrete hormones and other organs, thereby regulating their activity
- The two opposing branches (to include the neurotransmitters and receptors) and their roles e.g. Sympathetic nerves speed up responses (e.g. heart rate) and mobilise energy stores to get us ready for action. Parasympathetic nerves slow things down and are more active during periods of calm and relaxation
- Regular activity for the nervous system which enhanced hard wire neuromuscular connections and improves all of the features of motor fitness such as reaction times, balance, spatial awareness and coordination etc.
- Description of hormonal response to exercise and their catabolic and anabolic role.
- Link between type of exercise intensity and hormonal reaction for specific goals like weight loss program, muscle building and wellness program.
- Role of cortisol and side effects of too high production.



Section 4: Nutrition

Learners should demonstrate knowledge and understanding of:

- The dietary role and common dietary sources for each of the six main nutrients (carbohydrate, fat, protein, vitamins, minerals, water).
- Balance between saturated and unsaturated fatty acid and effects on health.
- The importance of right intake of essential fatty acids (Omega 3 and 6) and their effects on health.
- The role of vitamins and minerals in cells metabolic process
- The role and desirable levels of total cholesterol, HDLs and LDLs in the body, including the total cholesterol/HDL ratio.
- Examples of food items in each of the four basic food groups;
- Examples of food items for vitamins and minerals intake.
- The components of the energy balance basal metabolic rate, thermic effect of food, physical activity level)
- Methods to estimate calories requirements
- How to develop a healthy, balanced way of eating;
- Healthy eating patterns;
- How dietary intake influences health; how lack of micronutrients (vitamins and minerals) influences health.
- Lifestyle advice, to include use of tobacco, alcohol, caffeine (current government guidelines);
- How some medical conditions (e.g. CHD, diabetes mellitus, obesity, ostheoporosis) may be impacted by nutrition (general advice).
- Energy needs for different activities/sports/fitness plans;
- The role of carbohydrate, fat and protein as fuels for aerobic and anaerobic exercise;
- Safe and effective advices about eating pattern for weight (fat) loss/gain; energy balance; appropriate 'weight' loss goals;
- Appropriate referral/advice organisations
- Analysis of current weight-loss fads and popular diets

Section 5: Psycho-social aspects of health & fitness

- The different underlying motives for goal setting (internal & external motivation)
- The psychological aspects of health and fitness, which are influential to health and fitness behavior change (e.g. behavior modification, reinforcement, goal setting, social support and peer pressure etc.).
- The application of basic cognitive-behavioral intervention such as shaping, goal setting, motivation, cueing, problem solving, reinforcement strategies, and self-monitoring.
- Motives and barriers, perceived and actual to participation in physical activity (e.g. relapse prevention model, self liberation, social liberation, etc.).



- Appropriate models for change such as the 'Prochaska & DiClemente' models and the characteristics of an individual at each stage and the appropriate interventions/strategies at each stage (e.g. decisional balance, self efficacy, fitness testing, stimulus control, reinforcement management & counter conditioning etc.).
- The selection of an appropriate behavioral goal and the suggested method to evaluate goal achievement for each stage of change.
- Signs and symptoms of stress, the effects of stress on health and strategies for dealing with stress. (please refer to level 3)

Section 6: Health & Fitness Assessment: Collecting and Analysing Information

6.1. Components of Fitness

Learners should demonstrate knowledge and understanding of:

- The 3 different somatotypes (endomorphic, ectomorphic and mesomorphic) focusing on the implications of each body type for exercise capacity and ability to alter body shape.
- Anatomical and hormonal differences concerning males and females and their influence on safe, effective and appropriate physical activity.
- The health and skill related components of total fitness and their definitions to include:
 - o <u>Health related</u>
 - Muscular strength
 - Muscular endurance
 - Cardio respiratory endurance (heart and lungs)
 - Flexibility
 - Body composition
 - o Skill related
 - Balance (static and dynamic)
 - Coordination
 - \circ Reaction time
 - \circ Power
 - o Agility

6.2. Collecting and Analysing Information

Learners should demonstrate knowledge and understanding of:

 Appropriate information relevant to the ability to negotiate goals that are Specific, Measurable, Achievable, Realistic, Time bound to plan and carry out safe and effective programmes to enable thorough evaluation of planning options



- Correct screening procedures for:
 - Physical; previous and current level of activity and interests. Evaluation of current levels of all components of fitness - muscular strength, muscular endurance, cardio-pulmonary fitness, flexibility and motor skills (balance & coordination)
 - Psychological; motivation to participate, perceived and actual barriers to participation, stage of readiness to participate and stated future goals and aspirations
 - Medical; health history, current health status, particularly in relation to risk factors for heart disease, the identification of medical conditions that would necessitate medical clearance and past and present injuries and disabilities
 - Lifestyle; work patterns, eating patterns, relevant personal circumstances, likes, dislikes and preferences toward physical activity
- The screening process to identify: risk factors for coronary heart disease; factors that limit the ability to participate/achieve goals; those requiring a referral to an appropriate medical professional or other clinician or medically supervised exercise program
- How to adapt basic programmes for participants with particular needs including: sedentary, recovering from injury, over-trained, peak performer, sport specific performer, obese.
- Appropriate use of:
 - Medical questionnaires: Physical Activity Readiness Questionnaire (PAR-Q), medical clearance, informed consent, psychological questionnaires, lifestyle questionnaires etc.
 - Other professionals: GP's, Physiotherapists, Neuromuscular therapists, Consultants etc.
 - Fitness assessments: cardio-respiratory fitness, muscular strength, muscular endurance, flexibility, postural analysis, body composition, contraindications and limitation for testing.
 - Postural assessment to include: Optimal postural alignment Postural deficiencies and postural deviations Factors affecting posture Posture and client health Static and dynamic postural analysis Selection of suitable assessments Factors to assess Limitations of Personal trainer
- Appropriate health and fitness assessments specific to the client needs



Section 7: Training Adaptation & Exercise Planning & Programming

7.1. Training Adaptation:

- The principles of adaptation and modification for each component:
- The continuum between muscular strength (predominantly type 2 fibers) and muscular endurance (type 1 fibers) and neuromuscular efficiency
- Muscular strength influenced by use of high resistance and low repetitions so that motor unit recruitment is maximised and contractile limits are reached
- Muscular endurance enhanced by lower resistance loads and higher repetitions resulting in the build-up of lactic acid and inducing inhibition of further muscle contraction
- Increased endurance capacity in muscles developed between exercise sessions by the acquisition of increased numbers of mitochondria, oxidative enzymes and capillaries leading to increased oxidative ability within muscles
- The repetition ranges for strength, power, endurance and muscle hypertrophy
- The range of heart rate training zone models (e.g. aerobic training zone, fitness zone) for developing aerobic and anaerobic capacity
- Interval, fartlek principles and practical application
- The principles of training including specificity, progressive overload, reversibility, adaptability, individuality and recovery time
- The effects of health related physical activities, to include resistance training (e.g. Improved posture, reduced risk of joint & soft tissue injuries, increased bone density, improved neuromuscular efficiency etc), cardiorespiratory training (reduced risk of CHD, improved body composition etc) and range of motion training
- The principles of periodized training programmes in developing components of fitness
- The use of short, medium and long-term goals. (micro, meso and macro-cycles)
 - The use of volume vs intensity through the periodization stages
- The various methods of range of motion (flexibility) training, the advantages and disadvantages of each, including static, ballistic, dynamic and proprioceptive neuromuscular techniques (including myotactic) to facilitate increased range of motion
- The role of the muscle spindle cells and the golgi tendon organs in these mechanisms (including myotactic reflexes, Contract Relax, Antagonist, Contract)
- The current ACSM or other recognized International guidelines for developing the different components of fitness, emphasizing the distinction between activity for health and exercise from evidence-based information.
- The importance of adequate rest phases between training loads and the signs and symptoms of overtraining
- The principles **F**requency **I**ntensity **T**ime **T**ype for health and skill related components of fitness.



7.2. Exercise Planning & Programming

Learners should demonstrate knowledge and understanding of:

- The principles of overload, specificity, progression and general adaptations and how they relate to exercise programming and a variety of individual wants, goals and needs
- The signs and symptoms of excessive effort that would indicate a change of intensity
- The ability to recognize correct exercise technique to include appropriate positioning, correct settings for CV machines and general safety considerations
- The ability to modify exercises appropriate to a variety of individual needs
- Training variables to include:
 - Choice of exercises
 - Sequence of exercise
 - Resistance and Repetitions
 - Number of sets
 - Rest between sets (recovery)
 - Speed of movement
 - Type of muscle contraction
 - Duration of session
 - Rest between sessions
 - Volume of training
 - Split routines
- The use of the above variables to develop Strength, Endurance, Hypertrophy, Speed, Power
- The advantages and disadvantages of exercising at various intensities for: sedentary (untrained) experienced (trained), high performers (well trained)
- Calculations of repetition maximums (1RM 10RM).
- Commonly used resistance training systems evidence-based to include:
 - Single set training
 - Circuit resistance training
 - Basic sets
 - Super setting (agonist/antagonist)
 - Super setting 2 exercises for same muscle
 - Pyramid systems
 - Forced repetitions
- Commonly used Cardio Respiratory training systems to include:
 - Interval
 - Fartlek
 - Aerobic
 - Anaerobic
 - Peripherial Heart Flow training
- The suitability of each training system for the client, when fitness levels and goals are considered.
- Safe and effective use of equipment.
- The basic principles of progressive programming.
- The reasons for using periodization.

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- The basic principles of periodization to include: the main two variables, volume and intensity.
- Macrocycles (long term), Mesocycle (medium term) Microcycles (short term).
- Teaching strategies to enhance the individual performance.
- Appropriate methods to adjust programmes to meet the changing needs and circumstances of clients.
 - Methods of monitoring exercise intensity to include:

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- Maximum heart rate formula
 - Rate of Perceived Exertion (RPE) scales, both 6-20 and 1-10
 - Metabolic equivalents (METs)
 - Kilocalories per hour (Kcal.hr)
 - Visual assessment and Verbal assessment (talk test)
- Understand the own limitations and when to refer clients to other relevant professionals, eg.: exercise specialist, medical professional



EHFA L3 STANDARDS & COMPETENCIES FRAMEWORK

This document describes the EHFA Competence Framework and contains the essential Competences, associated to Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Fitness or Group Fitness instructor in the European Health and Fitness Industry at the EQF-Fitness Level 3. These Competence Framework, the Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

The Units in the document are broken down in to competencies, skills and range. This document should be read in conjunction with the **EHFA European Level 3 Knowledge Requirements** which describe the knowledge which underpin the skills of the Fitness and Group Fitness Instructor.

<u>Contents</u>

- Section 1 Core Fitness Knowledge
- Section 2 Fitness Instructor
- Section 3 Group Fitness Instructor



Section 1: Core Fitness Knowledge

1.2 Human Movement

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science to the design of the programme	a. Apply the knowledge of the musculoskeletal system to programme design	 Musculo-skeletal structure Components Muscles, bones, joints, ligaments and tendons Function 	1.1.1. Bones and Joints
		 Types: Muscles, bones and joints Locations Action Directional and anatomical terminology Muscle physiology Structure Contraction Muscle Groups Postural abnormalities Physiological adaptations to exercise Measuring exercise response Exercise risks 	1.1.2. Muscles and Muscle Actions
	b. Apply the knowledge of the biomechanical concepts as they relate to movement and exercise to programme design	Biomechanical concepts Centre of gravity Stability, Momentum, Inertia Alignment Levers	1.1.1Bones and Joints1.1.2Muscles and MuscleActions



		 Torque, Base of support Balance Resistance training equipment Resistance Force Axis Variable resistance Exercise intensity Exercise safety and contraindications 	
B1.2.4 Integrate Exercise Science to the design of the programme	c. Apply the knowledge of the cardio-respiratory system and energy systems to programme design	 Structure and function of the cardio-respiratory system Cardiac cycle Transport and gaseous exchange Aerobic and anaerobic systems Processes, function and metabolic products Heart rate response to exercise Long term and short term Measurement of heart rate response Oxygen demands of different activities Physiological adaptations to exercise 	1.1.3 Heart, Lungs and Circulation1.1.4 Energy Systems



1.2 Exercise Physiology

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate the principles of training	a. Apply the knowledge of principles of training and components of health related fitness to the design of a basic programme to meet clients abilities, needs, lifestyle and exercise preferences.	 Principles of Training Frequency, intensity, time, type Overload, progression, adaptation, recovery, specificity, reversibility Session phases Resources Scheduling Programme types Exercise modes to suit client needs, fitness levels abilities, likes, available time and available resources Incorporating the development of: Cardiovascular fitness, Muscular strength, Muscular endurance, Flexibility, Body composition Determining and varying modality and intensity of exercise Develop integrated activity plan and Identify resources & aligning training 	 1.2.1 Components of Fitness 1.2.2 Principles of Training 1.2.4 Muscular Strength & Endurance 1.2.4 Aerobic Theory 1.2.5 Stretch Theory 1.2.6 Body Composition 1.2.7 Monitoring Exercise Intensity 1.2.9 Warm Up 1.2.9 Cool Down 1.2.10 Progression



1.3 Lifestyle Management & Modifications

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Identify participants incentives and barriers to participate in exercise	a. Recognise factors that encourage clients to participate in exercise and barriers to exercise	 Theoretical models Influencing factors Category of client Stage of fitness Personal Programme Environmental Social 	1.3.1 Promoting Physical Activity for Health
Inform participants of the benefits of a healthy lifestyle	a. Educate participants on the components of a healthy lifestyle and the health implications for each component	 Nutrition Smoking Alcohol Relaxation Stress management Physical activity outside the gym Active lifestyle Posture Effects on health and wellbeing 	1.3.1PromotingPhysicalActivity for Health1.3.2BasicNutritionNutritionSuidelines1.3.5Introduction toAdaptations andProgressions



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform participants of the benefits of a healthy lifestyle	b. Provide participants with accurate information about recommended amount of physical activity required to achieve health benefits	 Recommended guidelines from appropriate National or International authorities Professional Associations Industry standards Limitations on the level or amount of information provided by instructor 	1.3.1 Promoting Physical Activity for Health
	c. Provide participants with basic information on stress management	 Stress management techniques throw Exercise Different modes 	1.3.4 Basic Stress Management Techniques



1.4 Health & Safety

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	a. Identify the information which is to be collected	 Client personal goals and expectations Lifestyle Medical, health and exercise history Attitude and motivation Exercise preferences Barriers to exercise Stage of change/ readiness Level of fitness 	1.4.1 Safe and Effective Exercise
	b. Educate client on purpose of client appraisal	 Health and Fitness status Referral Safety Programme design Goals Measure progress 	1.4.1 Safe and Effective Exercise
	c. Advise client of correct procedures, protocols and risks prior to commencing physical assessment	 Assessment protocols Health concerns Risks Safety Dress 	1.4.1 Safe and Effective Exercise



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Assess and minimise risk within the exercise setting	a. Demonstrate a duty of care to clients	 Client Safety and wellbeing Legal responsibilities Compliance with National Health and Safety policies Ethics and professional conduct 	1.4.1 Safe and Effective Exercise 1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines
	b. Identify likely hazards in the exercise setting and programme and assess the risks of these hazards	 Environment factors which can affect the health and safety of the instructor and client Premises Equipment Staff Customers Behaviour, attitudes, needs Operations Between staff, client, equipment and premises Activities in the programme Other activities happening at the same time Client assessment methods 	 1.4.2 Modifications to Exercise - Alternatives/Adjustments 1.4.3 Body Awareness and Exercise Technique



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Assess and minimise risk within the exercise setting	c. Implement risk management procedures required to minimise risk within the exercise setting	 Systems for identifying, assessing, reviewing and minimising risk Systems for logging action Systems for informing staff of risk management procedures and health and safety requirements Industry and National Guidelines for normal operating procedures Supervision Systems for informing participants of facility rules, correct use of services and equipment and health and safety requirements Systems for maintenance of equipment and facilities Free weights Machines Exercise studio and gym Aqua equipment and pool Sound system Surfaces 	 1.4.4 Health and Safety, Dealing with Accidents and Emergencies 1.4.5 Legal Requirements & Emergency Procedures



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Deal with accidents and emergencies	a. Deal effectively with injuries and signs of illness	 Client Monitoring Symptoms of distress, illness or injury CPR Categories of injuries Industry related First Aid in line with national guidelines 	1.4.5 Legal Requirements & Emergency Procedures
	b. Follow appropriate emergency procedures efficiently	Emergency Action Plan	1.4.5 Legal Requirements & Emergency Procedures
	c. Implement risk management procedures required to minimise risk within the exercise setting	 Systems for identifying, assessing, reviewing and minimising risk Systems for logging action Systems for informing staff Industry and National Guidelines for normal operating procedures Supervision Systems for informing participants of facility rules, correct use of services and equipment and health and safety requirements Systems for maintenance of equipment and facilities Breaches in risk management procedures/health and safety Maintenance of risk management/health and safety records 	1.4.4 Health and Safety, Dealing with Accidents and Emergencies 1.4.5 Legal Requirements & Emergency Procedures 1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Ensure compliance with appropriate legislative requirements	a. Ensure appropriate licenses are in place	 Music Products Broadcasting Public performance 	1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines
	b. Ensure compliance with appropriate insurance guidelines	 Public liability Personal indemnity 	1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines



1.5 Communication

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Develop and apply strategies to motivate participants to join and adhere to an exercise programme	a. Define own role and client role and responsibilities with client and those of other staff and professionals involved in the programme	 Codes of practice, ethics etc Client understanding of own responsibilities Client understanding of instructor's role and limitations in providing assistance Developing client instructor relationship Progressing and adapting relationship according to needs of clients Level of assistance Instructor personal qualities 	 1.5.1 Building Rapport 1.5.2 Motivational Strategies 1.5.3 Customer Service 1.4.6 Professionalism, Code of Practice, Ethics, National Standards and Guidelines
	b. Integrate appropriate motivational strategies to encourage long term adherence to the programme and to positive lifestyle practices	 Motivational theories Behavioural Modification techniques and strategies (reinforcement, goal setting, social support, problem solving, reinforcement strategies, self-monitoring, etc.) Needs of different category of client 	1.5.1 Building Rapport1.5.2 Motivational Strategies1.3.1 Promoting Physical Activity for Health



Section 2: Fitness Instructor

2.1 Individual Instruction

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Identify and agree goals with the client	a. Agree with the client goals appropriate to their needs and condition	 Physical activity goals Lifestyle goals Specific, measurable, achievable, realistic and time-bound goals 	2.1.1. Designing Individual Fitness Programs
	b. Identify potential barriers to the client achieving these goals	 Physical Psychological Lifestyle Social 	2.1.1. Designing Individual Fitness Programs
Select and agree appropriate components of fitness and activities with the client	a. Apply the components of health related fitness and their function to selecting appropriate activities	 Components of Fitness (Cardiovascular fitness, Muscular strength, Hypertrophy, Muscular endurance, Core stability, Flexibility, Body composition, Posture) 	2.1.1. Designing Individual Fitness Programs
	b. Identify general exercises and activities to target specific components of fitness	 Exercises and activities for the previous components of fitness 	2.1.1. Designing Individual Fitness Programs



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Select and agree appropriate components of fitness and activities with the client	c. Consider medical or injury problems identified during client assessment when selecting appropriate exercises, activities and components	 Contraindications for specific medical conditions or injuries 	2.1.1. Designing Individual Fitness Programs 2.1.3. Information Gathering, Screening and Informed Consent
	d. Confirm programme reflects agreed goals		2.1.2. Delivering a Fitness Session
	e. Provide participant with accurate information about recommended programme to agree commitment	 Present recommendations in understandable format and language Explain potential outcomes and benefits of recommendations Explain level of commitment and time required to achieve goals Suggest most appropriate activities, services and activities to achieve goals Employ effective interpersonal skills Seek agreement and commitment from client 	2.1.2. Delivering a Fitness Session



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	b. Set aims and objectives for the session in line with the needs of the client and the overall programme	 Exercise goals Components of fitness Client needs Category of client (Stage of fitness, Beginner, Intermediate, Advanced Injury and medical status, Experienced/Inexperienced) 	 2.1.1. Designing Individual Fitness Programs 2.1.2. Delivering a Fitness Session 2.1.3. Information Gathering, Screening and Informed Consent
	c. Design the exercise session	Session type (Gym based)	2.1.2. Delivering a Fitness Session
	d. Select modes of exercise within sessions	 Resistance Training Resistance machines Free weights Cardio Vascular 	2.1.2. Delivering a Fitness Session
	e. Select activities and exercises for the session	 Appropriate to phase and goals of the Session Appropriate to abilities of clients 	2.1.2. Delivering a Fitness Session
	f. Apply principles of training	 Cardiovascular endurance Muscular strength and Hypertrophy Muscular endurance Flexibility Body composition 	2.1.2. Delivering a Fitness Session



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
	g. Plan timings and sequences for the session	 Effective balance of instruction activity discussion 	2.1.2. Delivering a Fitness Session
	h. Ensure access to appropriate resources	FacilityEquipment	2.1.2. Delivering a Fitness Session
	i. Prepare equipment and facilities for the session ensuring compliance with industry and national guidelines for normal operating procedures	 Select appropriate equipment Check equipment in good working order Ensure sufficient space and appropriate layout for safe exercise Ensure appropriate temperature and ventilation 	2.1.2. Delivering a Fitness Session



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Review and modify the programme as appropriate to client progress	a. Obtain feedback from client on progress with the programme following initial induction to the programme	 Based on Instructor observation Based on Frequent reviews to determine client perception of personal progress, and Client satisfaction with programme 	2.1.4 Ending a Session, Evaluation, Giving/Gaining Feedback
	b. Modify programme according to client progress following initial induction to the programme	 According to: Individual activities; Exercise intensity; Client goals; Changes in circumstances Incorporating: Principles of training; Knowledge of health; Related components of fitness; Knowledge of exercise anatomy, physiology and biomechanics Record modifications 	2.1.5 Safe Progressive Exercise Planning
	c. Give feedback to client based on review	Timely, Positive and Relevant to goals	2.1.4 Ending a Session, Evaluation, Giving/Gaining Feedback
Monitor, evaluate and adjust programmes for individuals	a. Undertake regular assessments to monitor client progress and achievement of goals	 Assessment & Stage of fitness Components of fitness Appropriate to activity and programme Lifestyle and adherence Fitness levels Satisfaction 	2.1.4 Ending a Session, Evaluation, Giving/Gaining Feedback 2.1.5 Safe Progressive Exercise Planning



Resistance Exercise:

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Select appropriate resistance exercises for the session planned	Provide safe and effective use of a range of fixed resistance exercises	 Resistance machines Pin loaded systems (lever, variable resistance, pulley and cam systems) Hydraulic systems Air braked systems 	2.1.6 Resistance Machine Lifts (Including warm up)
	Provide safe and effective use of free weight exercises	 Weights Barbells Dumbbells Benches Mats 	2.1.7 Free Weights (Standing)2.1.8 Free Weights (Bench) Including Spotting
Select appropriate resistance training methods for the session planned	Provide safe and effective resistance training methods	 Resistance training methods/systems: pyramid, circuit, super setting, etc. Application according to the individual's goals. Dose/response relationship based on actual evidence. 	2.1.10 Methods of Resistance Training
	Apply principles of training	 Taking into account exercise variables Client's fitness levels and targets Types of training and program Specific fitness outcome 	2.1.10 Methods of Resistance Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Teach client planned resistance exercises for the session	a. Utilise appropriate teaching methods and skills	Communication Verbal – clear concise specific audible Using understandable terminology Non verbal – demonstration 	2.1.9. Practical Guidelines for Instructing Resistance Training
	b. Observe and monitor the participant in the session	 Safety Intensity Discomfort Technique 	2.1.9. Practical Guidelines for Instructing Resistance Training
	c. Assess participant performance d. Correct and improve participant performance	 Identify errors Client feedback Correct technique Provide instructing points Feedback Encouragement Reinforcement 	
	e. Ensure explanations and demonstrations are technically correct, observable, relevant, safe and appropriate to the participant	 Range of alternative exercises How to break exercise movements down into their components How to develop clients co- ordination by building up exercise movements gradually Instructor technique and position 	2.1.9. Practical Guidelines for Instructing Resistance Training



Cardiovascular Exercise:

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Select appropriate cardiovascular exercises for the session planned	Provide safe and effective use of a range of cardiovascular exercises	 Upright cycle Recumbent cycle Treadmill Stepper Rowing machine Elliptical/cross trainer 	2.1.11 Cardiovascular (CV) Machines
Select appropriate cardiovascular training methods for the session planned	Provide safe and effective cardiovascular training methods	 Cardiovascular training methods/systems: continuous, interval, etc. Dose/response based on actual evidence 	2.1.10 Methods of Cardiovascular Training
	Apply principles of training	 Taking into account exercise variables Client's fitness levels and targets Types of training and program Specific fitness outcome 	2.1.10 Methods of Cardiovascular Training



Section 3: Group Fitness Instructor

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	a. Collect, record and analyse accurate information about the facility and the participant(s)	 The facility Size Access, Equipment Expected participants Number Fitness level Skill level Health history Aims of the participant's programme 	3.1.3. Delivering a Group Fitness Class
	b. Set aims and objectives for the session in line with the needs of the clients and the overall programme	 Exercise goals Components of fitness Client needs Category of clients Stage of fitness Beginner Intermediate Advanced Injury and medical status Experienced/ inexperienced 	3.1.3. Delivering a Group Fitness Class
	c. Design the exercise session	 Session type Gym based, Studio based, Water based, Sports hall 	3.1.3. Delivering a Group Fitness Class



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	e. Select activities and exercises for the session	 Appropriate to phase and goals of the Session Appropriate to abilities of clients 	3.1.3. Delivering a Group Fitness Class
	g. Plan timings and sequences for the session	 Effective balance of instruction activity discussion 	3.1.3. Delivering a Group Fitness Class
	h. Ensure access to appropriate resources	FacilityEquipment	3.1.3. Delivering a Group Fitness Class
	i. Prepare equipment and facilities for the session ensuring compliance with industry and national guidelines for normal operating procedures	 Select appropriate equipment Check equipment in good working order Ensure sufficient space and appropriate layout for safe exercise Ensure appropriate temperature and ventilation 	3.1.3. Delivering a Group Fitness Class
	j. Assess and minimise risks before the session	 Facility Equipment Activities Participants emergency procedures 	3.1.3. Delivering a Group Fitness Class



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Prepare Clients for the session	a. Check participant's experience and conduct a pre-activity screening	QuestioningPAR-Q	3.1.1 Gather Participant Information
	b. Explain the aim and demands of the session	 Provide participants with clear information about Activities Sessions Exercises 	3.1.2 Inform participants of Program Benefits and Target Audience (before start of class)
	c. Ensure participants have appropriate footwear and clothing	For specific session	
	d. Advise on emergency procedures	 facilities emergency procedures health and safety requirements 	3.1.3. Delivering a Group Fitness Class
	e. Ensure appropriate positioning of participants	 Appropriate space between participants to allow instructor-client observation To ensure safety 	3.1.3. Delivering a Group Fitness Class
	f. Prepare the participants physically for the session using safe and effective warm ups	Using exercises appropriate to the session	3.1.3. Delivering a Group Fitness Class



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Teach clients planned activities for the session	a. Utilise appropriate teaching methods and skills	Communication Verbal – clear concise specific audible Using understandable terminology Non verbal – demonstration Group or individual management skills Creativity and improvisation 	3.1.3. Delivering a Group Fitness Class
	b. Observe and monitor participants in the session	 Safety Intensity Discomfort Technique 	3.1.3. Delivering a Group Fitness Class
	c. Assess participant performance	 Identify errors Client feedback	3.1.3. Delivering a Group Fitness Class
	d. Correct and improve participant performance	 Correct technique Provide instructing points Feedback Encouragement Reinforcement 	3.1.3. Delivering a Group Fitness Class



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
	f. Ensure explanations and demonstrations are technically correct, observable, relevant, safe and appropriate to the participants	 Range of alternative exercises How to break exercise movements down into their components How to develop clients co- ordination by building up exercise movements gradually Instructor technique Instructor position Appropriate to category participant 	3.1.3. Delivering a Group Fitness Class
	g. Adapt activities during the session	due to Numbers Clients needs and abilities Equipment Facility Weather 	3.1.3. Delivering a Group Fitness Class
	h. Ensure participants carry out activities in a safe manner	 Technically correct Safe and effective alignment of exercises Appropriate to clients needs and abilities 	3.1.3. Delivering a Group Fitness Class
	i. Ensure all phases of the session plan are delivered safely and effectively within time constraints	Time management	3.1.3. Delivering a Group Fitness Class



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
	j. Ensure participants' understanding of explanations and instructions k. Use of motivational strategies	Give opportunity for feedback	3.1.4. Ending a Class, Giving/Gaining Feedback
	p. End the session, including the use of cool down activities that are safe and effective for the participants	 Using cool down activities appropriate to the session Close the session on time Offer opportunity to ask questions and provide feedback to subjects Provide feedback to participants on performance Supervise participants departure 	3.1.4. Ending a Class, Giving/Gaining Feedback
Evaluate the session and personal performance	a. Evaluate the session	Against Session aims and goals; Activities; Participant performance; Own performance (Preparation and Delivery); Health and Safety 	3.1.4. Ending a Class, Giving/Gaining Feedback
	b. Amend and improve future session plans and own performance based on evaluation and feedback	 Record changes using appropriate format and systems Identify strategies to improve performance Review progress on an ongoing basis 	3.1.4. Ending a Class, Giving/Gaining Feedback



EHFA L4 STANDARDS & COMPETENCIES FRAMEWORK

This document describes the EHFA Competence Framework and contains the essential Competences, associated to Skills and Knowledge written as Learning Outcomes, based on occupational purposes, required to work as a Personal Trainer in the European Health and Fitness Industry at the EQF-Fitness Level 4, where EQF 3 Fitness Instructor knowledge is a pre-requisite. These Competence Framework, the Standards and the Education associated are purpose and outcome driven, aligned with the industry main goal to get 'more people, more active, more often'.

The Units in the document, based in the core knowledge established, are broken down in to competencies, skills and range. This document should be read in conjunction with the **EHFA European Level 4 Knowledge Requirements** which describe the knowledge which underpin the skills of the Personal Trainer.

Contents:

Section 1: the Role of the PT Section 2: Functional Anatomy Section 3: Physiology Section 4: Nutrition Section 5: Psycho-social aspects of health & fitness Section 6: Health & Fitness Assessment: Collecting and Analysing Information Section 7: Training Adaptation & Exercise Planning & Programming



Section 1: the Role of the PT

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Follow a Professionalism and Ethics Code of Practice	Demonstrate responsibility and professional duty of care to clients	 Client Safety and wellbeing Legal responsibilities Compliance with National Health and Safety policies Ethics and professional conduct 	1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines (EHFA/EREPs Code)
Provide interactive communication with club members	Demonstrate proper communication skills and customer care orientation	 Basic procedures to introduce him/herself to new clients. General rules for customer care Basic principles of customer care to include perceived benefits Methods and practices, which contribute to effective customer care Skills of effective customer care: <i>Communication, Body language,</i> <i>Negotiation</i> 	1.2. Presentation 1.3. Communication
Enthuse and motivate clients to develop and maintain their fitness	Capability to develop rapport in order to motivate individuals to begin, adhere and /or return to exercise early	 Building rapport Motivational Interviewing & Strategies Most important and effective behavioural strategies to enhance exercise and health behaviour change Different stages of change of the trans- theoretical model, being able to use basic strategies for different stages. Examples of extrinsic and intrinsic reinforcement. Relapse prevention. 	1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform client of the benefits of a healthy lifestyle	a. Educate client on the components of a healthy lifestyle and the health implications for each component	 Nutrition Smoking Alcohol Relaxation Stress management Physical activity outside the gym Active lifestyle Posture Effects on health and wellbeing 	1.4. Health Promotion
	b. Provide client with accurate information about recommended amount of physical activity required to achieve health benefits	 Recommended guidelines from appropriate National or International authorities Professional Associations Industry standards 	1.4. Health Promotion



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	a. Collect, record and analyse accurate information about the facility and the participant	 The facility Size Access, Equipment The participant Fitness level Skill level Health history Aims of the participant 	1.5. Plan and Deliver Personal Training
	b. Set aims and objectives for the session in line with the needs of the client and the overall programme	 Exercise goals Components of fitness Client needs Category of client Stage of fitness Beginner Intermediate Advanced Injury and medical status Experienced/ inexperienced 	1.5. Plan and Deliver Personal Training
	c. Design the exercise session	 Session type Gym based Studio based Water based Sports hall Outdoors Client's home or other confined space 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	d. Select modes of exercise within sessions	 Gym-based Resistance Training Resistance machines Free weights Cardio Vascular Circuit training Body conditioning Stretch conditioning Water based (shallow water; aqua circuit; transitional / deep water) Home based or confined space (body weight or use of safe improvisation) Outdoor based (body weight or use of safe improvisation) 	1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming
	e. Select activities and exercises for the session	 Appropriate to phase and goals of the Session Appropriate to abilities of client Assisted activities Functional activities Assisted modification Proprioceptive training Planned activities Unplanned activities 	1.5. Plan and Deliver Personal Training
	f. Apply principles of training	 Cardiovascular endurance Muscular strength (Hypertrophy, endurance) Flexibility Body composition Posture & Core stability 	 1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Plan and prepare for an exercise session	g. Plan timings and sequences for the session	 Effective balance of instruction activity discussion 	1.5. Plan and Deliver Personal Training
	h. Ensure access to appropriate resources	FacilityEquipment	1.5. Plan and Deliver Personal Training
	i. Prepare equipment and facilities for the session ensuring compliance with industry and national guidelines for normal operating procedures	 Select appropriate equipment Check equipment in good working order Ensure sufficient space and appropriate layout for safe exercise Ensure appropriate temperature and ventilation 	1.5. Plan and Deliver Personal Training
	j. Assess and minimise risks before the session	 Facility Equipment Activities Participants emergency procedures 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	a. Utilise appropriate teaching methods and skills	Communication Verbal – clear concise specific Using understandable terminology Non verbal – demonstration Individual management skills Creativity and improvisation 	7.2. Exercise Planning & Programming
	b. Observe and monitor participant in the session	 Safety Intensity Discomfort Technique 	1.5. Plan and Deliver Personal Training
	c. Assess participant performance	 Identify errors Client feedback	1.5. Plan and Deliver Personal Training
	d. Correct and improve participant performance	 Correct technique Provide instructing points Feedback Encouragement Reinforcement 	1.5. Plan and Deliver Personal Training
	e. Utilise the principle of reinforcement		1.5. Plan and Deliver Personal Training
	f. Ensure explanations and demonstrations are technically correct, observable, relevant, safe and appropriate to the participants	 Range of alternative exercises How to break exercise movements down into their components How to develop clients co-ordination Trainer technique & position Appropriate to category participant 	7.2. Exercise Planning & Programming 1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	g. Adapt activities during the session	due to Clients needs and abilities Equipment & Facility Weather 	1.5. Plan and Deliver Personal Training
	h. Ensure participant carry out activities in a safe manner	 Technically correct Safe and effective alignment of exercises Appropriate to client needs and abilities 	1.5. Plan and Deliver Personal Training
	i. Ensure all phases of the session plan are delivered safely and effectively within time constraints	Time management	1.5. Plan and Deliver Personal Training
	j. Ensure participant's understanding of explanations and instructions	Give opportunity for feedback	1.5. Plan and Deliver Personal Training
	k. Use of motivational strategies		1.5. Plan and Deliver Personal Training
	I. Make best use of the environment in which client is exercising	 Gym Studio/Sports hall Outdoors Client's home or other confined space 	1.5. Plan and Deliver Personal Training
	m. Follow the relevant guidelines for hands-on-contact with clients	Code of EthicsHealth and Safety guidelines	7.2. Exercise Planning & Programming



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Teach client planned activities for the session	n. Utilise a range of advanced training techniques with your client	 Advanced resistance training systems Advanced cardiovascular training systems Others 	7.2. Exercise Planning & Programming
	p. End the session, including the use of cool down activities that are safe and effective for the participants	 Using cool down activities appropriate to the session Give participant opportunity to ask questions and provide feedback Provide feedback to participant on performance and future sessions 	1.5. Plan and Deliver Personal Training
Evaluate the session and personal performance	a. Evaluate the session	against Session aims, goals activities Participant performance Own performance Preparation Delivery Health and Safety 	1.5. Plan and Deliver Personal Training 7.2. Exercise Planning & Programming
	b. Amend and improve future session plans and own performance based on evaluation and feedback	 Record changes using appropriate format and systems Identify strategies to improve performance Review progress on an ongoing basis 	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Review and modify the programme on a sessional basis as appropriate to client progress	a. Obtain feedback from client on progress with the programme following initial induction to the programme	 Varied techniques to obtain feedback Instructor observation of client performance Frequent reviews to determine Client perception of personal progress Client satisfaction with programme 	1.5. Plan and Deliver Personal Training
	b. Modify programme according to client progress following initial induction to the programme	 According to: Individual activities Exercise intensity Client goals Changes in circumstances Incorporating Principles of training Knowledge of health Related components of fitness Knowledge of exercise anatomy, physiology and biomechanics Record modifications 	1.5. Plan and Deliver Personal Training
	c. Give feedback to client based on review	TimelyPositiveRelevant to goals	1.5. Plan and Deliver Personal Training



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should know and understand the following
Monitor, evaluate and adjust programmes for individuals and groups	a. Undertake regular assessments to monitor client progress and achievement of goals	 Category of client Individual or group assessment Stage of fitness Components of fitness Appropriate to activity and programme Lifestyle Fitness levels Adherence Satisfaction 	1.5. Plan and Deliver Personal Training
	b. Review client goals based on results	 Long term and short term goals Category of client Individual or group Stage of fitness Client needs, abilities, lifestyle and preferences 	1.5. Plan and Deliver Personal Training
	c. Revise programme based on results and revised goals	 Components of fitness Stage of fitness Client needs, abilities and lifestyle Exercise preferences Available resources, services, time 	1.5. Plan and Deliver Personal Training
	d. Maintain contact with clients between sessions and maintain their motivation	Phone callsEmailsMeetings	1.5. Plan and Deliver Personal Training



Section 2: Functional Anatomy

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science (as identified at the Knowledge doc) to the design of the programme	a. Apply the knowledge of the musculoskeletal system to programme design	 Musculo-skeletal structure Components Muscles, bones, joints, ligaments and tendons Function Types: Muscles, bones and joints Locations Action Directional and anatomical terminology Muscle physiology Structure Contraction Muscle Groups Postural abnormalities Physiological adaptations to exercise Measuring exercise response Exercise risks 	2.1. Functional Kinesiology/Biomechanics 2.2. Muscles
	b. Apply the knowledge of the biomechanical concepts as they relate to movement and exercise to programme design	 Biomechanical concepts Centre of gravity Stability, Momentum, Inertia Alignment Levers Torque, Base of support Balance 	2.1. Functional Kinesiology/Biomechanics 2.2. Muscles



	 Resistance training equipment Resistance Force Axis Variable resistance Exercise intensity Exercise safety and contraindications
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Section 3: Physiology

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science (as identified at the Knowledge doc) to the design of the programme	Apply the knowledge of related physiological concepts to programme design	 Nervous and Endocrine System Overtraining Effects of various environmental conditions on exercise response Temperature Altitude Pollution Effects of various individual factors on exercise response Hydration Performance enhancing substances Alcohol, smoking and recreational drugs Gender Age Genetic factors Body type Pregnancy 	3.1. Energy Systems 3.3. Nervous & Endocrine System



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate Exercise Science to the design of the programme	c. Apply the knowledge of the cardio-respiratory system and energy systems to programme design	 Structure and function of the cardio-respiratory system Cardiac cycle Transport and gaseous exchange Aerobic and anaerobic systems Processes, function and metabolic products Heart rate response to exercise Long term and short term Measurement of heart rate response Oxygen demands of different activities Physiological adaptations to exercise 	3.2. Cardiorespiratory System



Section 4: Nutrition

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform clients of benefits of a healthy lifestyle	Provide participants with accurate information on principles of nutrition and weight management	 Dietary role of and common dietary sources. Balance between saturated and unsaturated fatty acid and effects on health. Right intake of essential fatty acids and effects on health. Role of vitamins and minerals Role and desirable levels of total cholesterol, HDLs and LDLs Examples of the four basic food groups, vitamins and minerals. Components of the energy balance Methods to estimate calories requirements Healthy eating patterns; Dietary intake influences on health; Lifestyle advice, to include use of tobacco, alcohol, caffeine (current government guidelines); Energy needs for different activities/sports/fitness plans; Role of carbohydrate, fat and protein as fuels for aerobic and anaerobic exercise; Safe and effective advices about eating pattern for weight (fat) loss/gain; energy balance; appropriate 'weight' loss goals; Appropriate referral/advice organisations Analysis of current weight-loss fads and popular diets 	Section 4: Nutrition



Section 5: Psycho-social aspects of health & fitness

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Identify participants incentives and barriers to participate in exercise	a. Recognise factors that encourage clients to participate in exercise and barriers to exercise	 Theoretical models Influencing factors Category of client Stage of fitness Personal Programme Environmental Social 	Section 5: Psycho-social aspects of health & fitness
Develop and apply strategies to motivate participants to join and adhere to an exercise programme	a. Define own role as a personal trainer and client role and responsibilities with client and those of other staff and professionals involved in the programme	 Codes of practice, ethics etc Client understanding of own responsibilities Client understanding of instructor's role and limitations in providing assistance Developing client instructor relationship Progressing and adapting relationship according to needs of clients Level of assistance Instructor personal qualities 	Section 5: Psycho-social aspects of health & fitness 1.1. Professionalism, Code of Practice/Ethics/National Standards and Guidelines 1.3. Communication
	b. Integrate appropriate motivational strategies to encourage long term adherence to the programme and to positive lifestyle practices	 Motivational theories Arousal theories Behavioural Modification techniques Stages of Change Precontemplation Contemplation Preparation Action Maintenance 	Section 5: Psycho-social aspects of health & fitness 1.3. Communication



	 Needs of different category of client Experienced or inexperienced Active or inactive Stages of fitness Individual differences Utilising techniques Goal Setting Cost benefit analysis Rewards Focusing Support systems Contingency plan or alternative activities Recycle plan for relapsers Lifestyle changes Self recognition of own barriers 	1.3. Communication
c. Match instructor qualities to client needs	 Instructor – Participant relationship Task oriented instructional style 	1.3. Communication
d. Provide participants with accurate information on stress management	 Stress management techniques Exercise Different modes Progressive relaxation Autogenic training Meditation 	Section 5: Psycho-social aspects of health & fitness 1.3. Communication



Section 6: Health & Fitness Assessment: Collecting and Analysing Information

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate the principles of training	a. Apply the knowledge of principles of training and components of health related fitness to the design of an individual programme to meet client's abilities, needs, lifestyle and exercise preferences.	 Principles of Training Frequency, intensity, time, type Overload, progression, adaptation, recovery, specificity, reversibility Session phases Resources Scheduling Programme types Exercise modes to suit client needs, fitness levels abilities, likes, available time and available resources Incorporating the development of Cardiovascular fitness Muscular strength Muscular endurance Flexibility Body composition Determining and varying modality and intensity of exercise Develop integrated activity plan and Identify resources Allocating resources & aligning training 	6.1. Components of Fitness



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	a. Identify the information which is to be collected	 Client personal goals and expectations Lifestyle Medical, health and exercise history Attitude and motivation Exercise preferences Barriers to exercise Stage of change/ readiness Level of fitness 	6.2. Collecting and Analysing Information
	b. Educate client on purpose of client appraisal	 Health and Fitness status Referral Safety Programme design Goals Measure progress 	1.3. Communication
	c. Advise client of correct procedures, protocols and risks prior to commencing physical assessment	 Assessment protocols Health concerns Risks Safety Dress 	6.2. Collecting and Analysing Information
	d. Obtain Informed consent	 Source and administer standard approved informed consent documents Design basic informed consent documents 	6.2. Collecting and Analysing Information
	e. Conduct pre- fitness assessment screening to assess if client referral is recommended	Basic Guidelines for referral	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	f. Seek and receive information from other health and medical professionals concerning the client when required	 Doctor/medical Practitioner Physiotherapist Chiropractor Occupational Therapist Osteopath Podiatrist Nutritionist Sports Scientist 	6.2. Collecting and Analysing Information
	g. Collect information about the client using approved methods and techniques	 Interview Observation Design health and physical activity appraisals Administer health and physical activity appraisals/ questionnaire Studying written information eg. PAR-Q Questionnaire Documentation from other health care professionals Fitness assessment Flexibility Strength Local Muscular endurance Aerobic capacity Body composition 	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	h. Select assessments appropriate to the category of client	 Experienced or inexperienced Stage of fitness Beginner Intermediate Advanced Medical and injury status 	6.2. Collecting and Analysing Information
	i Select assessments appropriate to the Assessment conditions	 With/without equipment Individual versus group assessment Factors affecting assessment validity, reliability and objectivity Surface Temperature and weather conditions Personnel conducting assessment Health and personal status of the client 	6.2. Collecting and Analysing Information
	j. Conduct basic postural analysis on client	StaticDynamic	6.2. Collecting and Analysing Information
	k. Supervise client physical assessment in a safe and effective manner	 Monitor Technique Intensity Safety Correct and reinforce Reassure and relax Assessment protocols 	6.2. Collecting and Analysing Information 1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Collect information about the client	I. Demonstrate effective communication and interpersonal skills when greeting client and during the collection of information	 Courtesy Interview technique Use open, closed and probing questions Listening and Motivate the client Sensitivity Discretion Empathise with the client Gain the confidence of the client Non-judgemental manner Build up a rapport with the client Respect the individuality of the client Self-evaluation 	6.2. Collecting and Analysing Information 1.3. Communication
Record information	a. Record information in an effective manner	 Accuracy Interview data Questionnaire results Fitness assessment results 	6.2. Collecting and Analysing Information
	b. Apply basic IT /admin skills to filing and maintaining records	 Accuracy Facilitate analysis Maintain clients confidentiality In a standard format to be used and understood by other professionals In language understood by other professionals Use of different IT packages Filing systems 	6.2. Collecting and Analysing Information



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Analyse information and determine risk factors	a. Interpret all recorded data using accepted criteria	 All data gathered Using standard criteria Norms 	6.2. Collecting and Analysing Information
	b. Prioritise key needs and responses	 According to client health status According to client fitness status According to clients expectations 	6.2. Collecting and Analysing Information
	c. Identify and prioritise risk factors	 Medical, physical and psychological Injury status Fitness levels Factors that might affect clients ability to participate in programme 	6.2. Collecting and Analysing Information
	d. Review and confirm data with client	 Clarify data Utilising communication and Interpersonal Skills 	1.3. Communication
	e. Develop a summary profile of client to assist in the design of a programme to meet clients needs	Collate and categorise data	6.2. Collecting and Analysing Information
Inform client of analysis and discuss and agree the outcomes	a. Present results to client in an effective manner	 Language and terms understood by client Simplify technical information Communication and Interpersonal Skills 	1.3. Communication



WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Inform client of analysis and discuss and agree the outcomes	b. Discuss the results	 In relation to Standard norms Client lifestyle practices Potential implications 	1.3. Communication
	c. Educate clients on the benefits of a fitness programme and positive lifestyle practices	 Physical, mental, social and health In relation to current client practices and status Positive lifestyle practices Behaviour practices Respond to client's queries 	1.3. Communication
Identify factors and where necessary refer the client to a more appropriate professional	a. Understand and apply guidelines for referral	 Industry guidelines Facility guidelines National guidelines 	6.2. Collecting and Analysing Information
	b. Refer client to appropriate professional	 Standard Criteria for referral Professionals for Referral 	6.2. Collecting and Analysing Information



Section 7: Training Adaptation & Exercise Planning & Programming

WORKPLACE COMPETENCY Learners should be able to demonstrate the following competencies	SKILLS Learners should be able to demonstrate the following skills	RANGE Learners should be able to cover the following range	UNDERPINNING KNOWLEDGE Learners should demonstrate knowledge and understanding of:
Integrate the Science related to the training process to the program design	Apply the knowledge of the training adaptations to programme design	 Principles of adaptation. The continuum in neuromuscular adaptation Muscular strength & endurance Increased endurance capacity Repetition ranges for strength, power, endurance and muscle hypertrophy Range of heart rate training zones Interval, fartlek principles and practical application Principles of training Effects of health related physical activities Principles of periodized training programmes Use of short, medium and long- term goals. (micro, meso and macro-cycles) Use of volume vs intensity through the periodization stages Methods for range of motion (flexibility) training. Current recognized International guidelines. Importance of adequate rest phases between training loads Signs and symptoms of overtraining Principles FITT for health and skill related components of fitness. 	7.1. Training Adaptation 7.2. Exercise Planning & Programming